



17 August 2011

A meeting of the **CPP MANAGEMENT COMMITTEE** will be held by **VIDEO CONFERENCE FROM VARIOUS LOCATIONS IN ARGYLL** on **WEDNESDAY, 24 AUGUST 2011** at **10:00 AM**.

AGENDA

- 1. WELCOME/APOLOGIES**
- 2. MINUTES OF PREVIOUS MANAGEMENT COMMITTEE HELD ON 13TH APRIL 2011**(Pages 1 - 6)
 - (a) MATTERS ARISING
- 3. SOA ANNUAL REPORT - JANE FOWLER**(Pages 7 - 40)
- 4. SHARED SERVICES UPDATE -SALLY LOUDON**
- 5. THIRD SERVICES PARTNERSHIP - GLENN HERITAGE**
 - (a) POSITION STATEMENT (Pages 41 - 42)
 - (b) BUSINESS PLAN (Pages 43 - 60)
- 6. FUTURE OF POLICE AND FIRE AND RESCUE SERVICES IN SCOTLAND - JANE FOWLER**
 - (a) FUTURE OF POLICING IN SCOTLAND (Pages 61 - 68)
 - (b) FUTURE OF FIRE AND RESCUE SERVICES IN SCOTLAND (Pages 69 - 76)
- 7. CITIZENS' PANEL SPRING 2011 SUMMARY OF KEY FINDINGS - JANE FOWLER**(Pages 77 - 84)
- 8. BUDGET CONSULTATION - JANE FOWLER**(Pages 85 - 86)
- 9. CPP SCORECARD - LYNDA THOMSON**(Pages 87 - 88)
- 10. ARGYLL AND BUTE TRANSPORT OUTCOMES 2011/12 - JOHN BINNING**(Pages 89 - 102)

11. **ABRA PROGRESS REPORT - AUDREY MARTIN**(Pages 103 - 106)
12. **CPP SELF ASSESSMENT - EILEEN WILSON/ LYNDA THOMSON - PRESENTATION**
13. **CPP WAY FORWARD AFTER SELF ASSESSMENT - LYNDA THOMSON - TO FOLLOW**
14. **THEMATIC GROUP REPORTS**
 - (a) SOCIAL AFFAIRS - CLELAND SNEDDON (Pages 107 - 108)
 - (b) ECONOMY - DOUGLAS COWAN (Pages 109 - 110)
 - (c) ENVIRONMENT - ANDREW CAMPBELL (Pages 111 - 112)
 - (d) THIRD SECTOR AND COMMUNITIES - MARGARET FYFE/ (Pages 113 - 116)
15. **LOCAL COMMUNITY PLANING UPDATE - SHIRLEY MACLEOD**(Pages 117 - 118)
16. **PROPOSED 2011/12 MEETING DATES**(Pages 119 - 122)
17. **AOCB**
18. **DATE OF NEXT MEETING - 19 OCTOBER 2011**

**MINUTES of MEETING of ARGYLL AND BUTE
COMMUNITY PLANNING PARTNERSHIP MANAGEMENT COMMITTEE
13th April 2011**

From Various Locations by Video Conference

Present:

Derek Leslie (chair)	NHS – Lochgilphead
Glenn Heritage	Third Sector Partnership - Lochgilphead
Lynda Thomson	Argyll and Bute Council - Lochgilphead
Carys Wynn-Mellor	Argyll and Bute Council - Lochgilphead
Douglas Hendry	Argyll and Bute Council - Lochgilphead
Eileen Wilson	Argyll and Bute Council - Lochgilphead
Shirley MacLeod	Argyll and Bute Council – Dunoon
Raymond Park	Strathclyde Police - Dunoon
Andrew Campbell	SNH - Oban

In attendance:

Jan Brown	Argyll and Bute Council
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Apologies:

Sally Loudon	Argyll and Bute Council
Jane Fowler	Argyll and Bute Council
Cleland Sneddon	Argyll and Bute Council
Rosanna Taylor	Argyll and Bute Council/Young Scot
Jonathan Pryce	Scottish Government
Douglas Cowan	HIE
Sue Gledhill	HIE
Moira Paton	NHS – (vc problems)

ITEM		ACTION
1.	<p>WELCOME</p> <p>Derek Leslie welcomed everyone to the Management Committee meeting which was conducted using video conferencing from Oban SNH, Housing Meeting Room Kilmory and Hill Street Dunoon.</p> <p>The apologies were noted</p>	

2.	<p>MINUTES OF PREVIOUS MANAGEMENT COMMITTEE MEETING HELD ON 2 FEBRUARY 2010</p> <p>The minute of the previous meeting was agreed as a true reflection.</p> <p>MATTERS ARISING</p> <p><u>Ag Item 5</u> – Northern Hub Initiative – to check if RSLs were involved in Northern Hub. RSLs are not currently involved as all organisations had to be named in the original tender, however local arrangements can be put in place if there are benefits in entering local agreements.</p> <p><u>Ag Item 6</u> – ABC are the only Partners taking part in the Low Carbon Vehicle procurement Scheme. Vehicle has now been ordered. Funding can be drawn down on proof of purchase.</p> <p><u>Ag Item 9</u> – NHS Local Delivery Plan has been submitted and approved.</p>	
3.	<p>CPP SELF ASSESSMENT – LYNDA THOMSON</p> <p>A Self – Assessment process was carried out at the Full Partnership meeting on the 9th March 2011. This was followed by an email consultation. Feedback indicated that the deadline for returns should be extended as a number of key partnerships wanted to participate but were unable to submit returns within the allocated time. The deadline for returns was therefore extended to the 15th of April.</p> <p>Feedback at a strategic level has been fairly positive but feedback on local community planning has indicated some areas for improvement. The Management Committee agreed with the comments and there was some discussion around the need for intervention. Further discussion on this will be picked up at Ag Item 11.</p> <p>It was agreed that findings and recommendations should be considered as soon as possible and if necessary, action taken.</p> <p>Action Point: Lynda Thomson to collate the findings and report back to the Management Committee on the proposed Improvement Plan.</p>	Lynda Thomson
4.	<p>TSP – ANNUAL REPORT – GLENN HERITAGE</p> <p>Glenn Heritage outlined the content of the Annual Report which covers the Third sector programme, budget, training, volunteering, support, social enterprise and a number of other areas looking at the challenges ahead during April 2010 and April 2011.</p> <p>Lynda Thomson asked if there was an opportunity to share resources as both the TSP and the Council have trained assessors (EFQM/PSIF). There may also be the possibility to include NHS quality assessors.</p>	

	<p>Lynda agreed to contact relevant partners to explore this possibility.</p> <p>Action Point: Lynda Thomson to contact Partners</p>	<p>Lynda Thomson</p>
<p>5.</p>	<p>THIRD SECTOR PARTNERSHIP AGREEMENT – GLENN HERITAGE</p> <p>The Report covers the period 1st April 2010 to 31st March 2014. There are a number of areas of concern for the CPP. The Partnership needs to act as a mechanism for reporting to and from the wider sector; support the Third Sector Fora and offer commitment to ensure TSF and other groups have a connection to the CPP.</p> <p>Glen Heritage presented the report paying particular attention to the role of the TSP within the Community Planning structures.</p> <p>There has been a delay to this year's allocation due to issues surrounding the status of one of the core partners. This is in the process of being resolved and although the formula for distributing funds has yet to be agreed an allocation of 300k, 22k more than anticipated, has been achieved for 2011/12.</p> <p>Glenn agreed for the funding formula to be circulated for approval and also for the TSP Business Plan to be circulated for information.</p> <p>Action Point: Glenn to provide documents for circulation, Jan Brown, admin to arrange for circulation</p>	<p>Glenn Heritage Jan Brown</p>
<p>6</p>	<p>FUTURE OF POLICING IN SCOTLAND – JANE FOWLER</p> <p>Carys Wynn Mellor presented the paper in Jane Fowler's absence and gave the background to the Scottish Government's consultation on the future of policing in Scotland. Responses are required before 5 May 2011 and the council will provide a response to represent the views of Argyll and Bute Council.</p> <p>The proposed council response would focus on the four key principles outlined in section 3.2.</p> <p>After discussion it was agreed by the Management Committee that a joint response is appropriate and that the Council should coordinate the response. It was also agreed that consideration should also be given to geographies in whatever structure is agreed. The issue of lack of co-terminosity has been raised regularly throughout the life of the CPP.</p> <p>Action Point: Carys Wynn Mellor to continue working on consultation return involving the CPP where necessary.</p>	<p>Carys Wynn Mellor</p>

7.	<p>FUTURE OF FIRE AND RESCUE SERVICES IN SCOTLAND – JANE FOWLER</p> <p>Carys Wynn Mellor also presented this report which the Management Committee agreed to take the same action as in the previous item</p> <p>Action Point: Carys Wynn Mellor to continue working on consultation return involving the CPP where necessary</p>	Carys Wynn Mellor
8.	<p>CITIZENS' PANEL REPORT – JANE FOWLER</p> <p>Eileen Wilson presented the report in the absence of Jane Fowler.</p> <p>The Management Committee agreed that the Citizen's Panel contract with Hexagon should be extended into the optional 4th year. During the 4th year we will review the purpose of the Citizens' Panel and consider whether the Panel should be part of the work of the Third Sector and Communities CPP Sub - Group</p>	
9	<p>CPP ECONOMIC AUDIT (UPDATE) – EILEEN WILSON</p> <p>Eileen Wilson presented the paper and although Argyll and Bute CPP was not selected as one of the 6 CPP's for a more in depth audit we submitted 2 surveys and a number of supporting documents.</p> <p>The Management Committee notes the content of this report and notes that the Council will co-ordinate the response to Audit Scotland in consultation with partners</p>	
10.	<p>THEMATIC GROUP FEEDBACK – THEME LEADS</p> <p>(a) ENVIRONMENT – The Management Committee noted the paper</p> <p>Although there was a poor turnout at the last meeting the general feeling is that the CPP provides good links, especially around the use of renewables, and that communication between partners at strategic level was good.</p> <p>(b) SOCIAL AFFAIRS- The Management Committee noted the paper</p> <p>(c) ECONOMY- The Management Committee noted the paper</p> <p>(d) 3rd SECTOR AND COMMUNITIES SUB-GROUP - The Management Committee noted the paper</p>	

11.	<p>LOCAL AREA COMMUNITY PLANNING GROUP FEEDBACK – ONE REPORT – SHIRLEY MACLEOD</p> <p>Although fairly positive the report points out some areas of tensions within the LACPGs. MAKI in particular has experienced difficulties with community and partner participation. There have been a number of discussions around the reasons for this and it has been noted that there are two existing structures that deliver activities similar to local community planning, namely the Mid Argyll Partnership and the Kintyre Initiative Working Group. There is no such existing structures for the Islands. It was agreed that rather than continuing to add to the MAKI LACPG consideration should be given to how to incorporate these local structures into the local community planning structure. The next meeting of the MAKI LACPG is 11th May the agenda for that meeting will indicate the intention to make considerable changes to the group. General issues will be picked up as part of the CPP self assessment and the findings and recommendations will be reported back to the Management Committee. A paper is being submitted to the Council Executive of 21st May recommending a short life working group be set up to look at the Council's political management arrangements. As elected members are involved in CPP at thematic and local levels any proposed changes to CPP structures based on changes to their roles would have to be proposed to and agreed by the CPP.</p> <p>Action Point: Shirley Macleod to progress the agenda for the LACPG on the 11th May Action Point: Derek Leslie to look at NHS participation in Local structures</p>	<p>Shirley MacLeod Derek Leslie</p>
12.	<p>CPP SCORECARD – EILEEN WILSON</p> <p>There was a live display of the scorecard via vc and all members contributed to a lively discussion. Members discussed the need to keep on reporting on highlight and performance measures. Lynda Thomson stated that we as a partnership need to adopt a more formal approach to scorecard reporting and there was a need to develop meetings with other partners' performance managers to identify markers and targets. Each Thematic group gave updates on their progress and reporting issues in particular the time frames. Scorecards will display outcomes not measures.</p>	

13.	<p>CPP CONFERENCE 2011 – PROGRESS REPORT – EILEEN WILSON</p> <p>It was agreed that the CPP Conference would take place on the 29th June in Helensburgh. It was also agreed that a small planning group would be formed to take on the planning of the event. This group has met twice, the venue is booked and planning well underway.</p> <p>The Management Team approved the objectives for the conference and agreed that it should be pitched at a strategic level. The key challenges facing the CPP should also be the focus of the morning workshops.</p> <p>It was agree that we should look for a speaker for the morning that would raise the profile of the event as well as linking the national perspective to local actions.</p> <p>The workshops should also keep the strategic focus and be set in the context of the key challenges that lie ahead.</p> <p>The Management Committee also approved the planning group to continue the planning of this event, confirm the workshops, bookings etc.</p> <p>Action Point: Eileen Wilson and the Planning Group to continue planning the forthcoming event</p>	Eileen Wilson
14.	<p>2011 MEETING DATES</p> <p>The Meeting dates for the rest of 2011 were noted.</p>	
15.	<p>AOCB</p> <p>Glenn Heritage reminded the Management Committee of the Volunteering Awards. Nominations are still welcome and the event will take place on the 17th June 2011.</p> <p>Raymond Park informed the group that this would be his last meeting as he will be taking up a new post in Clydebank. Derek Leslie(chair) and the rest of the Management Committee thanked him for all his support and wished him well in his new post and for the future</p>	
16.	<p>DATE OF NEXT MEETING : 15 JUNE 2011</p>	

Argyll and Bute Community Planning Partnership**Management Committee**
Date: 24th August 2011argyll and bute
communityplanningpartnership

Title: Single Outcome Agreement Annual Report 2010/11

1. SUMMARY

- 1.1. The Council as the lead agency for Community Planning has a duty to coordinate and report on the Single Outcome Agreement (SOA). Based on the experience of previous years, the Scottish Government will issue guidance informing the Community Planning Partnership that all Annual Reports for 2010/11 should be submitted by 30th September 2011.
- 1.2. This report presents the progress being made by partners on delivery of the SOA and developments being made in partnership working to facilitate a more partner based approach to service delivery.

2. RECOMMENDATIONS

- 2.1. It is recommended that the Management Committee:
 - Agree the proposed format for highlighting performance against each national outcome
 - Agree to the Draft SOA Annual Report 2010/11 which omits all success measures that were included in the 2009/10 Annual Report that have been completed or are no longer measured
 - Note that additional narrative information will be added to the document once the guidance is issued from the Scottish Government.

3. DETAIL

- 3.1 The Argyll and Bute Single Outcome Agreement was approved in 2009. It identifies a series of local outcomes that contribute to the 15 national outcomes set out by the Scottish Government.
- 3.2 The Single Outcome Agreement binds partners in a joint agreement to deliver services collectively in the best interests of the communities and individuals in Argyll and Bute.
- 3.3 Scrutiny of SOA performance is undertaken quarterly at the Community Planning Management Committee. Data collected, however, often demonstrates a time lag where, for example, national statistics are collected on a 3 yearly basis. This presents a challenge when planning action to take in managing the issue and the impact of

those actions.

- 3.4 The Partnership has adopted a revised vision '*Realising our Potential, Together*' which articulates our joint responsibility to deliver services in partnership with our communities.
- 3.5 This revised vision is accompanied by a set of shared values for partners stating our commitment to the way that we go about service delivery in our communities.
- 3.6 This vision will be reflected in the next SOA which will be developed by the CPP over the course of the rest of the financial year.
- 3.7 There will be the amalgamation of the Community Plan and the SOA into a single document. This will result in a simplified approach to identifying local outcomes and measuring success and ensure that all success measures incorporated into the SOA are current and pertinent.

4. CONCLUSIONS

- 4.1 The Argyll and Bute Community Planning Partnership has progressed well in its implementation of the Single Outcome Agreement 2009 - 2012, with areas of success in some service commitments.
- 4.2 The continued improvement, review and engagement will enable the Partnership to continue developing a joint approach to achieving local outcomes, an approach which is vitally important as the public sector financial challenge takes effect.

5 IMPLICATIONS

POLICY	None
FINANCIAL	The Single Outcome Agreement sets the framework for services delivered in Argyll and Bute in accordance with budget allocations.
EQUALITY	None
LEGAL	None

For further information, please contact:

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Single Outcome Agreement I Annual Report 2010-2011



Argyll and Bute 2009 - 2012 Single Outcome Agreement

Draft Annual Report 2010/11

August 2011

For further information contact:
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Introduction

The Single Outcome Agreement (SOA) is a three year agreement between the partners that make up the Argyll and Bute Community Planning Partnership and the Scottish Government.

Argyll and Bute's SOA has been agreed by all members of the Community Planning Partnership (CPP). This includes elected members, public and private sector organisations and community and voluntary organisations.

The SOA binds partners in a joint agreement to deliver services collectively in the best interests of and in partnership with the communities and individuals in Argyll and Bute.

The Annual SOA report to the Scottish Government sets out how Argyll and Bute CPP has contributed towards the fulfilment of the Government Purpose and the National Outcomes.

This report presents performance information on progress towards the 15 National Outcomes and this is illustrated by a green/red status. The overall performance for each outcome is arrived at by a simple roll-up of success measures. If one measure is off target, the outcome overall is shown as off target:

- 6 outcomes are green where overall performance has increased from the 2009/10 level
- 8 outcomes are red where overall performance has deteriorated from 2009/10 or not met the targets set
- 1 outcome (National Outcome 13) for which Argyll and Bute CPP has decided to have no success measures

Of the 72 measures that are in the SOA:

- 59 or 81.9% are green and have improved from the previous year or are exceeding the targets that have been set.
- 12 or 18.1% have seen performance fall or have not met the targets that have been set

The report covers factual content on the progress against the national outcomes and details the success measures that have been identified for each outcome. The report also contains narrative information relating to support the performance information for the success measures identified. The report is based on the performance on the available data for the previous financial year (2010/11).

There is continuing progress being made in developing, strengthening and improving the Community Planning Partnership.

Monitoring progress of the SOA

The basis for monitoring and reporting progress is undertaken through the use of simple scorecards. These scorecards are populated with data from all partners on a regular basis and are examined and discussed quarterly by the appropriate CPP group. Partners are also able to provide a commentary to accompany their data.

Scorecards have been developed and are used actively by the CPP Management Committee and the Thematic Groups.

Scrutiny of SOA performance is undertaken by the CPP Management Committee. There remains an issue over the timelag in the collection and publication of some data although this will be addressed by partners as a review of the SOA is undertaken.

Successes in 2010/11

The Business Gateway Service continues to enjoy considerable success in Argyll and Bute. For this year 2010/11, 159 business start-ups were supported, exceeding the target of 135 by 18 percentage points. This is an increase of 19 percentage points on last year's (2009/10) figure of 133 business start-ups supported.



Highlands and Islands Enterprise continue to meet their targets for total account managed businesses, the number of new growth plans developed with account managed businesses and the number of account managed social enterprises with growth plans.

With regards to planning applications, FQ4 2010/11 performance exceeded target and is amongst the best performance recorded by Argyll and Bute Council in recent years. Performance levels if maintained around mid 70%'s will ensure Argyll and Bute Council are one of the top performing Local Authorities in Scotland. The achievement of 72.1% of all planning applications processed within statutory timescales was favourable in comparison with the national average (66.5%) and the rural average (57%).

The recycling rate of municipal waste collected by Argyll and Bute Council continues to perform well against the national target with the first complete year of recycling schemes in Mull, Tiree and Helensburgh and Lomond a key reason for the higher than target performance of 41.5% recycled waste.





Note: Further information will be added to this section once the guidance from the Scottish Government is published. This will set out the areas we should focus on highlighting e.g. in 2009/10 the focus was on Economic Development and Getting it Right for Every Child (GIRFEC).

Summary Table of Progress on Outcomes 2010/11

		 Green	 Red	No data
1.	We live in a Scotland that is the most attractive place for doing business in Europe.	3	1	
2.	We realise our full economic potential with more and better employment opportunities for our people.	7	1	1
3.	We are better educated, more skilled and more successful, renowned for our research and innovation.	2		
4.	Our young people are successful learners, confident individuals, effective contributors and responsible citizens.	4	1	
5.	Our children have the best start in life and are ready to succeed.	3	1	
6.	We live longer, healthier lives.	11		
7.	We have tackled the significant inequalities in Scottish society.	6		
8.	We have improved the life chances for children, young people and families at risk.		2	
9.	We live our lives safe from crime, disorder and danger.	7		
10.	We live in well-designed, sustainable places where we are able to access the amenities and services we need.	2	4	
11.	We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others.	4		
12.	We value and enjoy our built and natural environment and protect it and enhance it for future generations.	4		
13.	We take pride in a strong, fair and inclusive national identity.			
14.	We reduce the local and global environmental impact of our consumption and production.	3	1	
15.	Our public services are high quality, continually improving, efficient and responsive to local people's needs.	3	1	
	Total	59	12	1






National Outcome 1 – We live in a Scotland that is the most attractive place for doing business in Europe.




Key success measures

Ref	Lead Organisation	Success measures	Commentary	Status
HIE1a	Highlands and Islands Enterprise	New growth plans developed with account managed businesses.	The number of new growth plans developed with account managed businesses in 2010/11 was 24 which met the annual target set.	 Green
HIE1b	Highlands and Islands Enterprise	Total of account managed businesses	Total number of account managed businesses in 2010/11 achieved the target of 60.	 Green
NP02	Scottish Government	Business start up rate	Business Start up rate in 2009 was 32/10,000 adults. This was less than 36/10,000 adults achieved in 2008 and also the national average for 2009. At a national level, there was also a decline in the business start up rate. The reforms to Scottish Enterprise and Highlands and Islands Enterprise, the transfer of the Business Gateway contracts in the Scottish Enterprise area to Local Authorities and the extension of the Business Gateway service to Highlands and Islands Enterprise area will support and stimulate business creation, competitiveness, innovation and growth across Scotland.	 Red
LPI09	Visit Scotland	Annual visitor numbers to Tourist Information Centres	The monthly number of visitors to Tourist Information Centres was above target as at end of March 2010/11.	 Green

National Outcome 2 – We realise our full economic potential with more and better employment opportunities for our people.



Key success measures

Ref	Lead Organisation	Success measures	Commentary	Status
LPI06	Argyll and Bute Council	Percentage of planning applications dealt with in 2 months	FQ4 2010/11 performance of 72.1% exceeded the set target and is amongst the best performance recorded by Argyll and Bute Council in recent years.	 Green
ABC01b	Argyll and Bute Council	Clear objectives for renewables development	The Strategy has been superseded by the Renewable Energy Action Plan which was approved by the Community Planning Partnership (CPP) in August 2010. Notable successes include the CPP Renewables Seminar, the launch of Argyll and Bute Renewables Alliance and the 'Renewable Interactive Mapping System' which has now been created.	 Green
		Developers signed up to the renewable concordat	Scottish Power and Scottish and Southern Energy have both signed up to the Argyll and Bute Strategic Concordat. Separate negotiations have taken place on other windfarms in relation to community benefits. All operating windfarms in Argyll and Bute have community windfarm trust funds associated with each of them.	 Green
ABC06b	Argyll and Bute Council	Progress to release land around Helensburgh and Cardross for development	The Shandon, Helensburgh and Cardross Green Belt Review was completed in FQ3 10/11.	 Green
HIE2	Highlands and Islands Enterprise	Number of account managed social enterprises	20 account managed social enterprises were supported through growth plans in 2010/11 against a target of 16.	 Green

LPI04	Scottish Government	'Young' age cohorts as proportion of population	<p>The % of the population in the 0 - 15 age group was stable at 16% in 2010.</p> <p>Although the population of the 16 – 24 age group in Argyll and Bute has fallen to 9188 in 2010 compared with 9296 in 2009, 10% of the total population are in the 16 – 24 age group which is stable compared with 2009.</p>	 Green
LPI05	Scottish Government	Increased levels of net in-migration	There continues to be a trend of outward migration from Argyll and Bute as the population estimates has fallen to 89,200 in 2010 compared with 90,040 in 2009.	 Red
ABC09a	Argyll and Bute Council	Business start ups supported	For 2010/11, 159 businesses were supported to start-up exceeding the target of 135 by 18%. This is an increase of 19 percentage points on last year's (2009/10) figure of 133 business start-ups supported.	 Green
		% supported businesses still operating after 2 years	This data will become available once the Business Gateway service has been operating for over two years - i.e. late in 2011	










National Outcome 3 – We are better educated, more skilled and more successful, renowned for our research and innovation.









Key success measures










Ref	Lead Organisation	Success measures	Commentary	Status
NP07	Scottish Government	School leavers in positive destinations	87.8% of school leavers in Argyll and Bute were in positive destinations in 2009/10 indicating an increase from 87.4% in 2008/09.	 Green
AC1	Argyll College	FE activity increases to match the Scottish average	Scottish Funding Council will provide Argyll College with the last tranche of funded activity in 2011-12 which will bring the college's activity level to close to 9,000 SUMs, almost double what it was 4 years ago.	 Green

National Outcome 4 – Our young people are successful learners, confident individuals, effective contributors and responsible citizens.

Key success measures





Ref	Lead Organisation	Success measures	Commentary	Status
ABC04f	Argyll and Bute Council	Pupils engaged in Skills for Work	606 courses offered for skills for work were taken up marking a significant increase from the previous year when only 471 were taken up.	 Green
ABC04a	Argyll and Bute Council	Curriculum for Excellence implemented	Overall performance for Curriculum for Excellence	 Green
			100% of pupils experienced different teachers in 2010/11	 Green
			76% of schools devoting at least 25% of curricular time on interdisciplinary learning by the end of Level 4 against a target of 75%.	 Green
			93% of schools meeting their target to reduce the number of teachers in contact with S1-S3 pupils against a target of 85%.	 Green
			32% of schools where all teachers are providing appropriate personal support to pupils against a target of 30%.	 Green
			99% of schools had a statement of opportunities for personal achievement highlighting a stable level of performance from the previous year.	 Green
			100% of schools providing vocationally orientated curricular experiences against a target of 100%.	 Green
			96% of schools with a pupil council against a target of 95%.	 Green

ABC04d	Argyll and Bute Council	Increase attainment in age 5-14 age range	Overall performance for Primary attainment	 Green
			Attainment level for Maths at 87% remains above the target of 82%.	 Green
			Attainment level for writing was 87% against a target of 77%.	 Green
			Attainment for reading remains stable at 87% and remains above the target of 84%.	 Green
			Overall performance for Secondary attainment	 Red
			Attainment performance for Maths increased from 64% to 67% against a target of 65% in 2009/10.	 Green
			The attainment level for reading fell from 79% to 76% and is below the target of 79%.	 Red
			The attainment level for writing fell from 58% to 55% and is currently below the target of 58%.	 Red

		Attainment levels in national qualifications	Overall performance in national qualifications	 Green
		15% of S6 students attaining 1 or more subjects at level 7 or better against the authority target of 14% and the national average of 12%	 Green	
		34% of S6 students attaining 3 or more subjects at level 6 or better against the authority target of 32% and the national average of 33%.	 Green	
		9% of S5 students attaining 5 or more subjects at level 6 or better which indicates a stable level of performance.	 Green	
		22% of S6 students attaining 5 or more subjects at level 6 or better which was the same as both the authority target and the national average although performance.	 Green	
		96% of S6 students attaining English and Maths at level 3 or better against the authority target of 95%.	 Green	
		34% of S5 students attaining 3 or more subjects at Level 6 against a exceeding both the target (32%) and the national average (33%).	 Green	
		84% of S4 students attaining or more subjects at Level 4 or better against a authority target of 82% and the national average of 73% and performance had improved on the 80.6% achieved in 08/09.	 Green	
		39% of S4 students attaining 5 or more subjects at level 5 or better against the authority target of 37% and the national average of 33% and performance had improved on the 35.4% achieved in 08/09.	 Green	

National Outcome 5 – Our children have the best start in life and are ready to succeed.





Key success measures

Ref	Lead Organisation	Success measures	Commentary	Status
ABC04b	Argyll and Bute Council	Number of children accessing the Early Years service	The take up of pre-school provision achieved the target of 100%.	 Green
ABC04h	Argyll and Bute Council	Uptake of school meals	The uptake of free school meals on survey day decreased to 79% in 2010/11 compared with 85% achieved in 2009/10.	 Red
NHS-H3	Argyll & Bute CHP	Child healthy weight intervention programme	Total figure equates to 10 Full X programmes against trajectory of 27 (37%) and 225 mini X against trajectory of 125 (180%). Target for the end of 2010/11 was 165.	 Green
NP11	Scottish Government	Dental disease in children	In 2009/10, 68.3% of P1 children were decay free within the Argyll and Bute Community Health Partnership. This was higher than NHS Highland (63.7%).	 Green

National Outcome 6 – We live longer, healthier lives.

Key success measures

Ref	Lead Organisation	Success measures	Commentary	Status
ABC05c	Argyll and Bute Council	Waiting list for home care adults	1 person was awaiting Free Personal Care, within their home as part of a Community Care package in Argyll and Bute in March 2011. This was an improvement on the 8 people who were waiting in March 2010.	● Green
ABC05d	Argyll and Bute Council	Waiting list for residential care adults	6 people were awaiting a Care Home Placement in March 2011 against a target of no more than 10 people.	● Green
ABC05b	Argyll and Bute Council	Increase the % of older people receiving services cared for in care home	The overall percentage of people receiving care in the community in March 2011 was 65% against a figure of 64% in March 2010.	● Green
		Decrease the % of older people receiving services cared for with intensive home care	The percentage of people in institutional care in March 2011 was 35% showing improved performance against 36% in March 2010.	● Green
NHS-H4	Argyll & Bute CHP	Achieve agreed number of alcohol screenings using the setting-appropriate screening tool and appropriate alcohol brief intervention, in line with SIGN 74 guidelines by 2010/2011.	Trajectory for February = 3635 against a target of 3691 by end of 2010/11	● Green
NHS-STANDARD	Argyll & Bute CHP	Diagnostic tests: 6 weeks	Argyll and Bute CHP achieved their target of having no patients waiting over 4 weeks at March 2011.	● Green
NHS-H7	Argyll & Bute CHP	Proportion of new born children breastfed	The level of performance is stable for this indicator. Argyll and Bute CHP is consistently achieving 29% or higher.	● Green

NHS-T12	Argyll & Bute CHP	Reduce emergency inpatient bed days for aged 65+ to 3,238 per 1,000 population by Mar 2011	The figure at the end of FQ3 was 3,099 against a target of 3,238/1,000 population by Mar 2011.	 Green
NHS-T4	Argyll & Bute CHP	Reduce number of psychiatric readmissions	The performance for FQ2 09/10 was 54 against a target of 68 readmissions by December 2009	 Green
NHS-T6	Argyll & Bute CHP	Reduce hospital admissions rates (for Chronic Obstructive Pulmonary Disease, Asthma, Diabetes, Coronary Heart Disease)	The readmission rate for FQ3 10/11 was 7,481/100,000 population against a target of 9,130/100,000. Data for FQ4 10/11 still unavailable.	 Green
NHS-T9	Argyll & Bute CHP	Improve management of dementia patients	Figures in 2010/11 shows a favourable level of performance in the early diagnosis and management of dementia patients. In March 2011, 722 per 100,000 people had been diagnosed early which was a significant increase from 577 per 100,000 in 2009/10.	 Green


National Outcome 7 – We have tackled the significant inequalities in Scottish society.


Key success measures

Ref	Lead Organisation	Success measures	Commentary	Status
ABC05a	Argyll and Bute Council	Community based support for children affected by disability	In March 2011 86% of children with a disability receive community based support against a target of 80%.	● Green
	Argyll and Bute Council	Proportion of looked after and accommodated children in a residential setting	In March 2011, 24% of Looked After Accommodated Children were in a residential placement against a target of no more than 27%.	● Green
ABC05b	Argyll and Bute Council	Resource centre placement for learning disability clients. (Resource Centre only)	4% of Learning Disability service users attend resource centres against a target of no more than 10% for March 2011.	● Green
ABC06a	Argyll and Bute Council	Completions on shared equity and social rented houses	A total of 182 completions were achieved in 2010/11 against a target of 75.	● Green
		Proportion of homeless households assessed in priority need	Performance for FQ4 2010/11 was recorded at 91% which exceeded the target set of 80%.	● Green
		Repeat homelessness within 12 months of case being completed	The figure for FQ4 2010/11 was 2% which remains well within the target of no more than 3.5%	● Green

National Outcome 8 – We have improved the life chances for children, young people and families at risk.






Key success measures



Ref	Lead Organisation	Success measures	Commentary	Status
ABC04c	Argyll and Bute Council	Attainment of looked after children: Number and percentage attaining at least one SCQF level 3 (any subject)	<p>After very high performance levels of 95.7% in 2008/2009, academic attainment declined to 57.9% in 2009/10. The underlying attainment levels are:</p> <p>Looked After Away From Home ('accommodated') = 71.4% (down from 75% in 2009/10)</p> <p>Looked After At Home = 50% (down from 100% in 2009/10).</p> <p>This indicator is no longer collected at a national level. Within Argyll and Bute the small numbers of children in this grouping means that the data is subject to significant fluctuation and meaningful trend analysis is difficult to achieve.</p>	 Red

		<p>Attainment of looked after children: Number and percentage attaining at least one SCQF level 3 in English AND Maths</p>	<p>After high levels of performance of 73.9% in 2008/2009, academic attainment fell to 36.8% in 2009/10. The underlying attainment levels are:</p> <p>Looked After Away From Home ('accommodated') = 57% (down from 75% in 2009/10) Looked After At Home = 25% (down from 74% in 2009/10)</p> <p>This indicator is no longer collected at a national level. Within Argyll and Bute the small numbers of children in this grouping means that the data is subject to significant fluctuation and meaningful trend analysis is difficult to achieve.</p>	<p> Red</p>
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National Outcome 9 – We live our lives safe from crime, disorder and danger.




Key success measures




Ref	Lead Organisation	Success measures	Commentary	Status
LTS01	Strathclyde Police provides data to Argyll and Bute Council	Road accidents: fatal and serious injuries	There were 12 fatal and serious injuries on Argyll and Bute roads in FQ4 10/11 and although this was an increase on FQ3 10/11 it was fewer than the 16 recorded in FQ4 09/10.	 Green
LTS02	Strathclyde Police provides data to Argyll and Bute Council	Road accidents: slight injury casualties	The number of slight injury casualties decreased significantly to 193 in 2010 compared with 308 in 2009.	 Green
LTS03	Strathclyde Police provides data to Argyll and Bute Council	Road accidents: child killed or seriously injured	There was 1 child killed or seriously injured in 2010 against 5 in 2009 and also the target figure of 8.	 Green
SP1a	Strathclyde Police	Violent crime: Crimes of Violence (Group 1)	The number of crimes per violence per 10,000 population has decreased to 12/10,000 population which is below the 4 year rolling average of 13/10,000 population.	 Green
SP2a	Strathclyde Police	Substance misuse: Anti-social offences (Consumption of alcohol in public and Urinating in Public)	The number of anti social offences recorded remains was 72/10,000 population in 2010/11 which is significantly higher than both the target and the baseline figure.	 Green

SP2b	Strathclyde Police	Substance misuse: Number of persons detected for drug supply crimes	Although there has been a decrease in the rate of detections of drug supply, 62/10,000 population in 2010/11 compared to 66/10,000 population in 2009/10, performance remains above both the target of 60/10,000 population and the baseline of 50/10,000 population.	 Green
NP23	Scottish Government	Reduce overall reconviction rates by 2 percentage points by 2011	<p>Of all individuals convicted in 2006/07, 42% were reconvicted within a period of 2 years which was an increase in the previous year but below the target set (43%) and also the national average (44%).</p> <p>Publications are released on an annual basis and cover the period 3 years previously to the year of publication.</p>	 Green

National Outcome 10 – We live in well-designed, sustainable places where we are able to access the amenities and services we need.



Key success measures



Ref	Lead Organisation	Success measures	Commentary	Status
LPI01	Argyll and Bute Council receives data as per Scottish Roads Maintenance Condition Survey (SRMCS)	Network road condition indicator (excludes trunk roads)	The % of the roads network that requires further investigation (18%) or should be considered for maintenance (38%) remains above the targets of 9% and 31% respectively.	 Red
LPI02	Scottish Government	Scottish Household Survey – maintain positive perceptions of neighbourhoods	Analysis for Argyll and Bute is only possible using our two year datasets with the latest available being the SHS 2007/2008 release. The SHS 2009/10 annual report is scheduled to be released in August 2011 and the SHS 2009/2010 Local Authority Tables are scheduled to be released at the same time. This indicator will be updated at that time.	 Green
ABC08	Argyll and Bute Council	Waterfront and town centre regeneration - progress on the key projects that comprise the CHORD programme	50% of Full Business Cases have now been approved achieving the target (50%) that was set.	 Green

NP27	Scottish Government	House building rate	217 new house builds in Argyll and Bute for 2009/10 which is significantly lower than 2008/09. However this was a trend for the majority of local authorities in the current difficult financial climate and the significant reductions in Scottish Government grant assistance for affordable housing development.	 Red
AC2	Argyll College	Increased provision of HE activity	Due to restrictions on UHI's ability to grow, Argyll College will not get any increase in HE activity in the foreseeable future.	 Red
AC3	Argyll College	Argyll College achieves fundable body status with Scottish Funding Council	Argyll College have reached agreement on being relieved of the management charge paid to North Highland College and we are also now fully recognised as a college by Scotland's Colleges but will not receive fundable body status With Scottish Funding Council.	 Red

National Outcome 11 – We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others.





Key success measures

Ref	Lead Organisation	Success measures	Commentary	Status
NP28	Scottish Government	Increase the percentage of adults who rate their neighbourhood as a good place to live	<p>97% of the population of Argyll and Bute rated their neighbourhood as a good place to live in compared with a national figure of 82%.</p> <p>Analysis for Argyll and Bute is only possible using our two year datasets with the latest available being the SHS 2007/2008 release. The SHS 2009/10 annual report is scheduled to be released in August 2011 and the SHS 2009/2010 Local Authority Tables are scheduled to be released at the same time. This indicator will be updated at that time.</p>	 Green
NP29	Scottish Government	Decrease the estimated number of problem drug users in Scotland by 2011	<p>The number of problem drug users in Argyll and Bute has decreased to 548 in 2006 compared with 579 in 2005.</p> <p>The data for this national indicator is taken from the national prevalence study which is conducted every 3 years - therefore this figure is not available on an annual basis. The 2006 figure is therefore reported in the study which was completed in 2009.</p>	 Green

NP17	Scottish Government	Reduce the percentage of the adult population who smoke to 22% of adults by 2010	<p>20.9% of adults smoke against a national average of 25.2%. the target is for 22% of the adult population to smoke by the end of 2010.</p> <p>Analysis for Argyll and Bute is only possible using our two year datasets with the latest available being the SHS 2007/2008 release. The SHS 2009/10 annual report is scheduled to be released in August 2011 and the SHS 2009/2010 Local Authority Tables are scheduled to be released at the same time</p>	 Green
NP18	Scottish Government	Reduce alcohol related hospital admissions by 2011	The number of alcohol related hospital admissions decreased in 2009/10 to 847 compared with 877 in 2009/10.	 Green

National Outcome 12 – We value and enjoy our built and natural environment and protect it and enhance it for future generations.

Key success measures

Ref	Lead Organisation	Success measures	Commentary	Status
SEARS2a	SEARS	Trial reintroduction of beavers to Knapdale	The reintroduction of beavers to Argyll and Bute remains an ongoing project that has successfully delivered its milestones..	 Green
SEARS4	SEARS	Publication of River Basin Management Plan	The date for 2008 highlighted that performance at Argyll and Bute level at 73% was above target set of 65%.	 Green
NP33	Scottish Government	Increase to 95% the proportion of protected nature sites in favourable condition	A figure of 89.7% is an interim figure for 2010/11. This figure is still well above the national average of circa 80%. It is very difficult to reach the national target of 95% in an area like Argyll and Bute because of the large number of protected sites although progress towards the national target is continuing. Performance for 2010/11 is stable in comparison with 2009/10.	 Green
ABC03a	Argyll and Bute Council	Clear objectives for forestry development	The Forestry Strategy was approved by Argyll and Bute Council in April 2011.	 Green





National Outcome 13 – We take pride in a strong, fair and inclusive national identity.

Key success measures

There are no key success measures relating to this national outcome for 2010/11.

National Outcome 14 – We reduce the local and global environmental impact of our consumption and production.






Key success measures

Ref	Lead Organisation	Success measures	Commentary	Status
ABC01a	Argyll and Bute Council	Council reduces CO2 emissions	Argyll and Bute Council has been working with The Carbon Trust as part of their Carbon Management Revisited programme. A key outcome arising from programme participation will be a revised Carbon Management Plan (CMP) dealing with new drivers, key actions, new project identification, data improvements by the end of 2011. The Carbon Management Plan has delivered 107 tonnes CO ₂ per annum.	 Red
ABC02a	Argyll and Bute Council	Increased recycling rate for household waste	The % of waste recycled and composted in FQ4 2010/11 was 41.5% against a target of 40%. Performance for the previous 3 quarters in 2010/11 was also above the target of 40%.	 Green
		Reduced BMW ¹ going to landfill	In FQ4 2010/11, 4,695 tonnes of Biodegradable Municipal Waste was sent to landfill against a target of no more than 6,140 tonnes.	 Green
LTS04 (ABC07b)	Argyll and Bute Council	Increase by 3% per annum passenger numbers on buses	The number of passengers in 2010 was 1,113,449 which remains above the target set of 1,062,120.	 Green

¹ Biodegradable municipal waste

National Outcome 15 – Our public services are high quality, continually improving, efficient and responsive to local people’s needs.

Key success measures				
Ref	Lead Organisation	Success measures	Commentary	Status
NP43	Scottish Government	Improve people’s perceptions of the quality of public services delivered	Overall perception of public services remains above the targets set.	Green
			Analysis for Argyll and Bute is only possible using our two year datasets with the latest available being the SHS 2007/2008 release. The SHS 2009/10 annual report is scheduled to be released in August 2011 and the SHS 2009/2010 Local Authority Tables are scheduled to be released at the same time. This indicator will be updated at that time.	
			78 % of adults satisfied with local health services compared with the national average of 82% but has met the target for Argyll and Bute of 78%.	Green
			68% of adults satisfied with police compared with the national average of 60%.	Green
			68% of adults satisfied with fire services compared with the national average of 58%.	Green
			81% adults satisfied with refuse collection services compared with the national average of 78%.	Green
			64% of adults satisfied with local schools compared with the national average of 51%.	Green
			30% of adults satisfied with social work services compared with the national average of 24%.	Green

			57% of adults satisfied with public transport services compared with the national average of 62%.	 Green
			69% of adults satisfied with street cleaning services compared with the national average of 68%.	 Green
ABC12c	Argyll and Bute Council	Community engagement strategy implemented	Year 1 of Community Engagement strategy has been implemented.	 Green
NHS-H5	Argyll & Bute CHP	Reduce suicide rate between 2002 and 2013 by 20%, supported by 50% of key frontline staff in mental health and substance misuse services, primary care, and accident and emergency being educated and trained in using suicide assessment tools/ suicide prevention training programmes by 2010	Staff educated and trained in using suicide assessment tools/prevention training has increased to 42% in March 2011 compared with 26% in March 2010.	 Green
NHS-H6	Argyll & Bute CHP	Through smoking cessation services, support 8% of your Board's smoking population in successfully quitting (at one month post quit) over the period 2008/9 – 2010/11	As a result of the smoking cessation services available, there has been an increase in the Community Health Partnership's smoking population successfully quitting. The cumulative figure for 2008/09 – 2010/11 was 1,229 compared with a target of 1,338 by the end of March 2011 therefore the target (8% of the smoking population) was not achieved.	 Red

Community Planning Partnership**Management Committee**24th August 2011**Third Sector Partnership****Current Position Statement****Introduction**

Following issues with Bute Community Links/Bute Community Links (BCL) Ltd; notably failure to deliver and report as required, maintain terms of Scottish Government contract, the other partners to the Third Sector Partnership interface for Argyll and Bute (ABSEN, Argyll Voluntary Action & Islay and Jura CVS) voted to expel Bute Community Links/Bute Community Links (BCL) Ltd from the Third Sector Partnership effective 4th August. This was approved by the boards of all three partners unanimously.

Interface Services Delivery

- The Partnership has ensured the continued and improved delivery of interface services and representation in accord with its Business Plan for 2011/2012 and is supported by national interface body, Voluntary Action Scotland.
- Plans to deliver interface services are approved by the Scottish Government 3rd Sector Division.
- AVA already has staff working on Bute who will take up aspects of service in addition to existing volunteering remit.
- Support to the third sector forum on Bute is assured from AVA & ABSEN
- Training and workshops are already delivered by other partners and/or providers on Bute; range and availability will improve
- Mechanisms are in place to deal with enquiries and support by existing staff and partners.
- Representation and communications will be provided by AVA and ABSEN with arrangements already in place
- Reporting and information sharing will improve as will connections across the sector by ABSEN and AVA staff and input from other local community group(s).
- Commitment to 'best value' is given by all partners

Conclusion

The Third Sector Partnership is confident of its ability to deliver all interface services and to improve upon the current service delivery. Both AVA and ABSEN already hold a pan-Argyll remit for all interface services including all four strands i.e. volunteering support and promotion, organisational support and advice, representation and connection with Community Planning and social enterprise support and staff are already in place to ensure delivery.

Recommendations

The Third Sector Partnership asks the Community Planning Partnership Management Committee to:

- Acknowledge the contents of this report
- Approve the measures indicated for interface services delivery on Bute
- Approve the continuance of a Third Sector Partnership interface in its new form comprising ABSEN, Argyll Voluntary Action & IJCVS during a period of expulsion of Bute Community Links.

For further information contact Glenn Heritage, Lead Officer, Third Sector Partnership. Email a-v-a@btconnect.com. Tel 01631 564839.

ARGYLL AND BUTE THIRD SECTOR PARTNERSHIP

ANNOTATED BUSINESS PLAN FOR SERVICES DELIVERY FROM AUGUST 2011

Objectives	Actions	Service Delivery from August 2011
<p>1.The Partnership will support and enable a vibrant and strong third sector in Argyll and Bute, actively engaged in Community Planning, by providing the mechanisms for a more coordinated interface and communications channel through which the voice of the sector can be heard regardless of size, thematic scope or geography.</p>	<ul style="list-style-type: none"> • Fora are supported and developed in all 7 areas, those on Islay and Bute are firmly established and contribute to Local Area Community Planning Group agenda. First meeting on Bute takes place early April 2011. • AVA supports 5 of third sector fora and is committed to resourcing the growth of these groups • Existing fora continue to develop relationships with Local Area Community Planning Groups • Core partners meet regularly, on average 6 weekly and communicate by email and telephone between meetings. • IJCVS feeds into Islay community council; Bute Community Links into its local Community Council and Argyll Voluntary Action feeds into several Community councils through staff attendance and connects with others electronically. • Core partners input information from attendance at meetings within 3rd sector perspective – in accord with Representation principles – and 	<ul style="list-style-type: none"> • AVA STAFF ON BUTE TO DELIVER USING EXISTING DROP IN FACILITY – EXPANDED TO INCLUDE THIRD SECTOR FORUM • AVA CAN RESOURCE THIRD SECTOR FORUM ON BUTE • ALL – CURRENTLY BCL ATTEND EACH ALTERNATE AREA MEETING – THREE PARTNERS AVAILABLE TO COVER (1 X FOUR MONTHLY) • ALL – NO CHANGE • AVA STAFF MEMBER ALSO LINKS WITH COMMUNITY COUNCIL. ADDITIONALLY LINKS WITH COMMUNITY ACCOUNT MANAGET • PREVIOUSLY LACKING – EXPECTED IMPROVEMENT WITH COVER AS ABOVE

ARGYLL AND BUTE THIRD SECTOR PARTNERSHIP

ANNOTATED BUSINESS PLAN FOR SERVICES DELIVERY FROM AUGUST 2011

	<p>evidence so doing.</p> <ul style="list-style-type: none"> • Core partners will meet regularly and ensure wider sector is informed of business under discussion and relevant issues through agenda and minutes • Principles of Representation are refreshed by autumn 2011 agreed by all partners and underpin actions. • Argyll Voluntary Action Chairs the Strategic LEADER LAG and positively supports and encourages organisations to access funds through this group. • Third Sector Partnership will continue to work with CPP to progress realisation of a Compact between third and public sectors by March 2012 • Bute Community Links (BCL) Ltd has its own blog and will develop website and new branding during this year. • To ensure communication channels are appropriate & effective core partners will maintain membership of VAS and SCVO 	<ul style="list-style-type: none"> • ALL – NO CHANGE • DUE AUTUMN – NO CHANGE • AVA – NO CHANGE • ONGOING – AVA – AS LEAD • WEBSITE DEVELOPED BY BCL – SHOWS NO CHARITY OR COMPANY NUMBER – OUTWITH TSP REMIT • TSP MEMEBER VAS & SCVO. AVA, ABSEN AS INIDVUDUAL ORGS. NO IDEA BCL
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ARGYLL AND BUTE THIRD SECTOR PARTNERSHIP

ANNOTATED BUSINESS PLAN FOR SERVICES DELIVERY FROM AUGUST 2011

<p>2. The Partnership will work to ensure that support is coordinated with the Council, stakeholders, partners and other providers, based on need, delivered in a timely manner and to a recognised quality standard. Local References FL2/4/5, VC3/4/7</p>	<ul style="list-style-type: none"> • CPP partner's involvement is critical and will be required as a positive action translated from the current aspiration. • Further development of shared training information and resources will be developed over the period. • All core partners will achieve EFQM C2E by late summer 2011 and work to embed quality across and within the third sector, addressing problematic areas identified by prior research and by promoting broad range of quality standards. • Argyll Voluntary Action sits at Community Health Partnership and are co-ordinators of Public Health network serving north Argyll area. • The Third Sector Partnership will report against and participate in MILO or other reporting mechanism as agreed with VAS and with Scottish Government. • ABSEN will complete process of integrating EFQM into ABSEN systems and procedures, achieving C2E by end of the year. • Argyll Voluntary Action commits to supporting and provides the Vice Chair for the Communities and Third Sector strategic group • Our work is recognised and valued by public sector partners and this is evidenced through 	<ul style="list-style-type: none"> • ALL – BCL DOES NOT REPORT – THIS WILL IMPROVE ABILITY TO REPORT FULLY • ALL – BUTE FORUM AS ABOVE. PREVIOUSLY LACKING • AVA, IJCVS ACHIEVED, ABSEN IN PROGRESS. NO KNOWLEDGE BCL PROGRESS • AVA – NO CHANGE • IN PROGRESS – NO CHANGE • IN PROGRESS – NO CHANGE • AVA – NO CHANGE • RECOGNISED MANY LEVELS AND WELL SUPPORTED (NOT FINANCIALLY) – NO CHANGE
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ARGYLL AND BUTE THIRD SECTOR PARTNERSHIP

ANNOTATED BUSINESS PLAN FOR SERVICES DELIVERY FROM AUGUST 2011

	inclusion and consultation across a range of issues.	
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ARGYLL AND BUTE THIRD SECTOR PARTNERSHIP

ANNOTATED BUSINESS PLAN FOR SERVICES DELIVERY FROM AUGUST 2011

<p>3. The Partnership will work to upskill and empower communities and organisations enabling them to influence decisions which affect their lives. Local References FL1/2/4, VC4, ET05a, ABC12a/14</p>	<ul style="list-style-type: none"> • Through reporting to the CPP scorecard Pyramid system TSP is able to demonstrate its efficacy and reach to communities in Argyll and Bute. • TSP core partners will regularly update the sector electronically and through third sector fora which will be held bi-monthly at a minimum. • TSP partners will ensure that issues raised by third sector fora are placed on appropriate strategic agenda by working collaboratively with public sector partners. • Regular attendance by TSP partners at Local Area community Planning Groups and reporting to the wider sector will be shared via the website and e-bulletins. • IJCVS organises annual 'Turning Rhetoric into Reality' funding formathon • All partners undertake and report against needs and skills audit and develop actions to address identified gaps and needs 	<ul style="list-style-type: none"> • BCL – NOT REPORTING. WITH INPUT FROM AVA AND ABSEN STAFF, PLUS OTHER COMMUNITY GROUPS IMPROVEMENT EXPECTED • BCL NOT UPDATING. INCLUSION ALREADY WITHIN ABSEN & AVA NEWSLETTERS. WILL NOW BE ABLE TO INPUT ADD'L INFO VIA PORTAL WEBSITE • NO FEEDBACK FROM BUTE AND AVA STAFF MEMBER EXCLUDED. IMPROVEMENT EXPECTED • AS ABOVE. IMPROVEMENT EXPECTED. • IJCVS – IN PROGRESS • ALL – NO INFO FROM BCL. UNDERTAKE VIA AVA STAFF AND COMMUNITY ACCOUNT MANAGER, INPUT FROM OTHER COMMUNITY
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ARGYLL AND BUTE THIRD SECTOR PARTNERSHIP

ANNOTATED BUSINESS PLAN FOR SERVICES DELIVERY FROM AUGUST 2011

	<ul style="list-style-type: none"> • Argyll voluntary Action will seek to continue its Community Engagement programme which has been recognised at planning levels as best practice • Core partners Bute Community Links and Argyll Voluntary Action achieve accreditation to offer Independent Examination of Account services. • Partners will further develop the range of support and specialist advice available including business development, HR including TUPE, alongside expanded funding services within 2011. • Partnership is committed to refining a joint process to promote skills development across the area, based on clear analysis of need. 	<p>GROUPS</p> <ul style="list-style-type: none"> • AVA – IN PROGRESS • AVA – ACHIEVED X 3 STAFF. NO KNOWLEDGE OF BUTE. AVA HAS CAPACITY TO COVER THIS SERVICE • ACHIEVED, RANGE OF ADDITIONAL SERVICES PRODUCED, NONE FROM BCL – NO CHANGE • ALL – IN PROGRESS
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ARGYLL AND BUTE THIRD SECTOR PARTNERSHIP

ANNOTATED BUSINESS PLAN FOR SERVICES DELIVERY FROM AUGUST 2011

<p>4. The Partnership will make support, training and advice available to all voluntary and community sector organisations across Argyll and Bute. Local References FL2/4/5</p>	<ul style="list-style-type: none"> • Minimum of 18 workshops are held over 12 months • Bespoke advice supports minimum of 40 voluntary and community organisations over 12 months. • Enquiries are generally responded to within 5 working days • 10,000 enquiries minimum are dealt with in 12 month period. • Equalities training is available to all voluntary and community organisations across Argyll and Bute. • Resources will produced or signposted to enable 	<ul style="list-style-type: none"> • TARGET EXCEEDED ALREADY. BCL DELIVERED 2 WORKSHOPS. PARTNERS HAVE CAPACITY TO ENABLE AND/OR DELIVER TRAINING FOR BUTE ORGS. • NONE DELIVERED BY BCL. LOW DEMAND, CAN BE DELIVERED FROM DUNOON AVA OFFICE (OWN TARGET ALREADY ACHIEVED) • BCL DEALS APPROX 15 ENQUIRIES PER WEEK. OTHER PARTNERS WILL EXCEED ANNUAL TARGET. MIX OF AVA STAFF ON BUTE/PARTNERS VIA EMAIL/TELEPHONE/SKYPE TO COVER – ADDITIONAL LOCAL SUPPORT IF REQUIRED. • AVA DELIVERS EQUALITIES TRAINING AVAILABLE ACROSS AREA – NO CHANGE • ALL PARTNERS PRODUCE RESOURCES – NONE PRODUCED
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ANNOTATED BUSINESS PLAN FOR SERVICES DELIVERY FROM AUGUST 2011

	<p>organisations to maintain standards and compliance in line with best practice</p> <ul style="list-style-type: none"> •The Community Toolkit resource will be maintained and hosted by Third Sector Partnership as a resource for the sector. •IJCVS holds weekly surgeries for community organisations •Argyll Voluntary Action and Bute Community Links facilitate daily 'drop-in' availability at respective offices •Portal website (argyllcommunities.org) and partners websites updated weekly •IJCVS will deliver minimum of 10 training workshops •IJCVS to seek accredited training where possible •The Partnership will co-ordinate and produce a training schedule for the year 	<p>BY BCL. SHARING ALREADY OF THOSE PRODUCED BY OTHER PARTNERS – NO CHANGE</p> <ul style="list-style-type: none"> • AVA MAINTAINS COMMUNITY TOOLKIT AND HOSTS PORTAL FOR SECTOR – NO CHANGE • IJCVS DELIVERS – NO CHANGE • AVA ALREADY HOLDS DROP INS ON BUTE, ALTERNATE VENUE. MINIMAL CHANGE OTHER THAN ADVISING SECTOR LOCALLY • AVA HOSTS WEBSITE/PORTAL AND EMPLOYS STAFF MEMBER TO ENSURE UPDATES. NO CHANGE • IJCVS – IN PROGRESS - NO CHANGE. • IJCVS – IN PROGRESS – NO CHANGE • NO INPUT FROM BCL. TRAINING CALENDAR PRODUCED AVA/IJCVS . NO CHANGE.
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ARGYLL AND BUTE THIRD SECTOR PARTNERSHIP

ANNOTATED BUSINESS PLAN FOR SERVICES DELIVERY FROM AUGUST 2011

<p>5. The Partnership will provide recognised quality services to enable and support volunteers and volunteering development within our communities Local References FL2, VC1, OE4, ABC14</p>	<p>The Volunteer Centre (part of AVA) confirms its intention to support the Volunteer of the Year awards, held jointly with Argyll and Bute Council.</p> <ul style="list-style-type: none"> • AVA achieves EFQM quality standard and promotes the values and standards relevant to volunteers. • AVA’s own volunteering policy and information service reflects high standard and commitment; this applies across all volunteering literature. • Selection and recruitment practices are based on sound Equality and Diversity practice <ul style="list-style-type: none"> • Staff work to develop new volunteering opportunities and support existing volunteer involving organisations • Higher profile is given to volunteering activity and benefits (based on sound research) • MV Awards will be promoted and delivered by AVA as part of its commitment to young people with target of 400 registrations per annum. • AVA will maintain intermediary status (CRBS) and capability to support organisations where their 	<ul style="list-style-type: none"> • ACHIEVED – AVA – NO CHANGE • AVA – ACHIEVED – NO CHANGE • AVA – REVIEWED/REFINED – NO CHANGE • AVA RESPONSIBILITY PREDOMINANTLY . AVA STAFF ON BUTE AVAILABLE. NOT KNOWN FOR BCL – NO CHANGE. • AVA STAFF – ON TARGET – NO CHANGE. • AVA ROLE – NO CHANGE • AVA – ACHIEVED – NO CHANGE • AVA ROLE – NO CHANGE
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ARGYLL AND BUTE THIRD SECTOR PARTNERSHIP

ANNOTATED BUSINESS PLAN FOR SERVICES DELIVERY FROM AUGUST 2011

	<p>work falls within provisions of PVG Act and attendant requirements.</p> <ul style="list-style-type: none">• IJCVS achieves EFQM and promotes values and standards to volunteer development officer• BCL and local volunteer co-ordinator (AVA) will develop closer working relationship where appropriate and support respective work and client groups.	<ul style="list-style-type: none">• IJCVS ACHIEVED – NO CHANGE• BCL EXCLUDE AVA STAFF – IMPROVEMENT EXPECTED
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ARGYLL AND BUTE THIRD SECTOR PARTNERSHIP

ANNOTATED BUSINESS PLAN FOR SERVICES DELIVERY FROM AUGUST 2011

<p>6. The Partnership will inform, advise and support volunteer involving organisations and their volunteers, adding value to the social economy within Argyll and Bute and enabling organisations to measure their social impact. Local References FL1/2/4/5, VC4, ET05a, ABC12a</p>	<ul style="list-style-type: none"> • Support will be a mix of bespoke, training course and workshops which will be accredited and delivered by trained and experienced staff. • Volunteer management training is available to all voluntary and community organisations across Argyll and Bute. • AVA will achieve accreditation of 75% training workshops and courses over 12 months. • AVA will deliver minimum of 6 workshops or courses over 12 months as part of its volunteer activity. • AVA undertakes to keep voluntary sector informed and appraised of new and emerging legislation/regulation or issues affecting its operations and offer support to meet emerging needs as far as is possible. (ie there are situations where AVA has the skills but a governing body prohibits their use for local benefit) • VC as part of AVA will report on volunteering activity and will evaluate its value and volunteers experience using Impact Assessment Toolkit and other methodologies. 	<ul style="list-style-type: none"> • AVA ACCREDITED PROVIDER – IJCVS IN PROGRESS. ALL AVA STAFF QUALIFIED TO DELIVER. AVA ALSO IIV VERIFIER FOR VDS – NOT BCL ROLE. – NO CHANGE • AVA DELIVERS – NO CHANGE • ACHIEVED BY OCTOBER 2011. AVA – NO CHANGE • AV A – ACHIEVED – NO CHANGE • AVA COMMUNICATION STAFF – E-BULLETINS, WEBSITE PORTAL & 5 X 3RD SECTOR FORA. IJCVS – 3RD SECTOR FORUM. ABSEN – REGIONAL MEETINGS. AVA TAKES ON BUTE FORUM. • AVA ROLE – NO CHANGE
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ARGYLL AND BUTE THIRD SECTOR PARTNERSHIP

ANNOTATED BUSINESS PLAN FOR SERVICES DELIVERY FROM AUGUST 2011

	<ul style="list-style-type: none">• On Islay and Jura, partners work with volunteer development officer closely to develop services in partnership (eg Tutor service and Timebank)• Aim to increase partnership working with island communities and community groups to support volunteers and ensure information exchange • All core partners will work more closely, developing relationships and projects as appropriate.	<ul style="list-style-type: none">• IJCVS – IN PROGRESS AND FUTURE PLANS • ALL – IN PROGRESS. BCL NOT INVOLVED. EXPECT SOME IMPROVEMENT UNDER THESE ARRANGEMENTS • ALL – WITH EXCEPTION WORK WITH BCL – NO CHANGE
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ARGYLL AND BUTE THIRD SECTOR PARTNERSHIP

ANNOTATED BUSINESS PLAN FOR SERVICES DELIVERY FROM AUGUST 2011

<p>7. The Partnership will ensure social enterprise organisations are well informed, and enabled to network at local and national level Local References FL2/4ET04a/b, ET06a, VC4ABC12a/14, linked HIE2</p>	<ul style="list-style-type: none"> • Local ABSEN co-ordinators will support social enterprises and the role of the ABSEN Manager throughout 2011-2012. • Third sector fora will actively encourage social enterprises to engage and fully participate • TSP representative at strategic level will ensure that issues relevant to social enterprise are raised where appropriate and feedback given • ABSEN to Organise 4 Regional meetings (all ABSEN members invited) per year • ABSEN to increase its membership base with a target of a further 5% per year. • ABSEN will be resourced to continue to offer FREE Membership and benefits until end March 2012 at the earliest. • ABSEN shall appoint under contract a part time representative (based on an notional 8 hours month) in up to 6 geographic areas (similar to Council areas) to service the immediate and operational needs of its Members and to combat the geographical and logistical difficulties 	<ul style="list-style-type: none"> • ABSEN AND ALL – IN PROGRESS – NO CHANGE (BUT SEE BELOW) • AVA X 5 ACHIEVED, IJCVS X1 IN PROGRESS. EXPECT IMPROVEMENT UNDER NEW ARRANGEMENTS • AVA ROLE – ACHIEVED – NO CHANGE • ABSEN ROLE – NO CHANGE • ABSEN IN PROGRESS – NO CHANGE • ABSEN ROLE – NO CHANGE • ABSEN – ACHIEVED. BCL WERE AREA REP ON BUTE (CEO). WILL IDENTIFY ALTERNATE REPRESENTATIVE
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ARGYLL AND BUTE THIRD SECTOR PARTNERSHIP

ANNOTATED BUSINESS PLAN FOR SERVICES DELIVERY FROM AUGUST 2011

	<p>encountered in Argyll and Bute</p> <ul style="list-style-type: none"> • The ABSEN Network Facilitators will assist in the organisation and promotion of Third Sector Fora in their area and attend and ensure relevant issues are passed to Local Area Community Planning Groups, either via a designated third sector attendee or by attendance in person. • Promote organise 4 area meetings (open to members from that geographical area) per year • ABSEN shall ensure the database is maintained, surveys issued, results collated and information analysed. • A report on the sector for the LSEP comparing and contrasting activity in years 08/09/10/ • BCL and AVA support this strand within staff roles as local area representatives for ABSEN 	<ul style="list-style-type: none"> • AREA REPRESENTATIVES ATTEND 3RD SECTOR FORA. AS ABOVE RE BUTE REP • ABSEN ROLE – ACHIEVED – NO CHANGE • ABSEN ROLE – NO CHANGE • ABSEN ROLE – NO CHANGE • AS ABOVE, ALTERNATE REP TO BE IDENTIFIED (KNOWN POTENTIAL 3 CANDIDATES)
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ARGYLL AND BUTE THIRD SECTOR PARTNERSHIP

ANNOTATED BUSINESS PLAN FOR SERVICES DELIVERY FROM AUGUST 2011

<p>8. The TSP will ensure social enterprise organisations are supported and offered training and advice to enable a growing and thriving social enterprise sector in Argyll and Bute. Local References FL1/2/3/5, ET05a. ET06a, ABC09a</p>	<ul style="list-style-type: none"> • Appropriate training will be provided to Members on procurement readiness, and contracting. • ABSEN will work with Argyll & Bute Council to enhance its procurement practices to enable social enterprises to participate in the procurement process. • ABSEN will be the lead partner in the delivery of the Argyll & Bute Local Services Initiative (ABLSI), with Carnegie UK Trust, HIE, Argyll & Bute Council and NHS Highland. • We will coordinate direct support for aspiring and existing social enterprises linked to public services in recycling and waste management, older peoples services, arts education, children and young families and ferries and airports. Support will in some cases be delivered through “one to many” generic courses or surgeries (e.g. TUPE) but with the approval of Partners support may be “one to one”. • ABLSI activities will be disseminated via participating in the “Fiery Spirits” web portal and organising up to 3 study tours or “Community of 	<ul style="list-style-type: none"> • ABSEN ROLE IN PARTNERSHIP AB COUNCIL STAFF – NO CHANGE • IN PROGRESS – THROUGH RANGE OF CHANNELS, ABSEN & AVA. NO CHANGE • ABSEN ROLE – NO CHANGE • ABSEN ROLE PREDOMINANTLY, AVA & IJCVS INPUT. – NO CHANGE • ABSEN ROLE – ABSEN & AVA MEMBERS CoP. – NO CHANGE
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ARGYLL AND BUTE THIRD SECTOR PARTNERSHIP

ANNOTATED BUSINESS PLAN FOR SERVICES DELIVERY FROM AUGUST 2011

	<p>Practice” events.</p> <ul style="list-style-type: none"> • ABSEN shall ensure that effective working relationships are maintained with, Argyll and Bute Council, HIE, HISEZ, SENSCOT, Social Enterprise Academy, CEIS and others. Delegates will attend S2S annually. • BCL and AVA support this strand within staff roles as local area representatives for ABSEN 	<ul style="list-style-type: none"> • ABSEN INTERNAL ORGANISATIONAL ROLE. – NO CHANGE • AS ABOVE – REPRESENTATIVE FOR BUTE TO BE APPOINTED.
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Many of the areas of service delivery require no change and have not been part of Bute community Links role within the partnership. In other areas the most likely outcome would be an improvement to services, most notably in partnership working, in a 3rd sector forum which does not exclude the Volunteer Centre, in ability to represent and in linked activities.

ARGYLL AND BUTE THIRD SECTOR PARTNERSHIP

ANNOTATED BUSINESS PLAN FOR SERVICES DELIVERY FROM AUGUST 2011

The main areas which we undertake to support are:

Objective 1.

Third Sector Fora – AVA has staff member based on Bute who is able to facilitate and co-ordinate and additional support is available from our nearby Dunoon office.

Attendance at Local Area Community Planning Group meetings when held on Bute. Alternate meetings are held on Bute – representatives from Dunoon/Cowal third sector forum already attend and report back; thus it is simple to incorporate Bute area – currently once every 4 months.

Links with Community Council. On a small island many people are involved in a range of activities and the AVA staff member is already linked with Community Council. The organisation identified by HIE as the anchor organisation for Bute with the closest links to the community and therefore host to the Community Account Manager for the island is Bute Community Land Company and they are able to offer additional support as required. AVA staff already work closely with BCLC and co-operate on various events; this can be extended.

With own staff linking with third sector forum we expect an improvement in reporting and ability to represent.

Objective 2

Reporting is expected to improve, linking with actions within 1. AVA sits at Full and Management Committees of Community Planning Partnership.

EFQM – partners have no knowledge of BCL status but this does not affect each organisation.

ARGYLL AND BUTE THIRD SECTOR PARTNERSHIP

ANNOTATED BUSINESS PLAN FOR SERVICES DELIVERY FROM AUGUST 2011

Objective 3

Reporting will improve with input from 3rd sector fora, AVA staff, ABSEN members and others.

We will continue to update all of the wider sector – all organisations are on AVA database. Other actions not impacted.

Objective 4

Training and Workshops. In absence of Bute delivery this can easily be a shared delivery between the core partners and we are also able to enable further training (identified) as required. Volunteer Management and Investing in volunteers modules are already delivered by AVA.

Enquiries and advice. BCL returns average of 15 enquiries per week. These can be covered by a mix of nearby AVA and ABSEN staff, other community focused organisations based on Bute and / or by distance through email/telephone/skype. The numbers are low and even if all came initially to one office very unlikely to cause a problem.

Objective 5 This work is already covered.

Objective 6 This work is already covered with exception of third sector forum on Bute

Objectives 7 & 8 No change with exception of an ABSEN representative for Bute of which there are potentially three candidates to give cover.



A Consultation on the Future of Policing in Scotland

RESPONDENT INFORMATION FORM

Please Note this form **must** be returned with your response to ensure that we handle your response appropriately

1. Name/Organisation

Organisation Name

Argyll and Bute Community Planning Partnership (CPP)

Title Mr Ms Mrs Miss Dr Please tick as appropriate

Surname

Fowler

Forename

Jane

2. Postal Address

Argyll and Bute CPP - C/O Argyll and Bute Council

Kilmory

Lochgilphead

Argyll and Bute

Postcode PA318RT

Phone 01546604466

Email jane.fowler@argyll-

3. Permissions - I am responding as...

Individual

/

Group/Organisation

Please tick as appropriate

- (a) Do you agree to your response being made available to the public (in Scottish Government library and/or on the Scottish Government web site)?

Please tick as appropriate Yes No

- (b) Where confidentiality is not requested, we will make your responses available to the public on the following basis

Please tick ONE of the following boxes

Yes, make my response, name and address all available

or

Yes, make my response available, but not my name and address

or

Yes, make my response and name available, but not my address

- (c) The name and address of your organisation **will be** made available to the public (in the Scottish Government library or on the Scottish Government web site).

Are you content for your **response** to be made available?

Please tick as appropriate Yes No

- (d) We will share your response internally with other Scottish Government policy teams who may be addressing the issues you discuss. They may wish to contact you again in the future, but we require your permission to do so. Are you content for Scottish Government to contact you again in relation to this consultation exercise?

Please tick as appropriate

Yes

No

CONSULTATION QUESTIONS

1. How could police reform improve services and the delivery of outcomes?

(Please note that the police representatives on Argyll and Bute Community Planning Partnership have been pleased to support a joint CPP response to this consultation but their views are not represented within the Q&As in order to ensure there is no bias in the response.)

It is important that a balance is struck between achieving national and local outcomes. Improvements to deliver national outcomes should not be at the expense of achieving local outcomes. A robust and well thought out approach of what we expect as outcomes for the future policing of our area is an essential ingredient of any national structural changes. Therefore, any reform should be outcome focused and not focussed around structures.

2. What do you think are the greatest opportunities and challenges facing policing in Scotland today and how do you think they should be addressed?

The financial position of the public sector including the police force is the greatest single challenge because if this is not addressed then their ability to deliver the services that people rely on will be undermined. Other challenges include the increasing demands at a time of significant reducing resources and uncertainty.

In Argyll and Bute, given our geographic spread in sparse, remote and island communities, it is important to us that we have a police service that polices the whole of the Community Planning Partnership (CPP) area in an efficient and prioritised way. This does not mean that this should lead to reductions in services in Argyll and Bute. There is an important element of community safety around a visible presence of police and the need to maintain sufficient levels of cover to respond to incidents. There is also the key challenge of being placed within communities so that police officers gain local intelligence and they are also seen as having a connection with the local community. The very best policing models have a level of integration between the local police and the community where with mutual respect the need for reactive policing can be reduced. It is clear that the CPP would be opposed to any significant reductions in police numbers in Argyll and Bute.

The main forum for discussing the future of policing in Scotland should be the ongoing work of the Christie Commission, which is looking at overall public sector reform. This work must be coordinated in order to ensure that any restructuring of public services is considered in the round and to ensure that the cross agency impact of proposed restructures are fully considered before any changes are implemented. It is essential to ensure that the focus is on 'outcomes for the people of Scotland' and not on restructuring for the sake of restructuring. There are significant opportunities in looking at reform across the public sector as a whole.

Other opportunities include building on the success already achieved

through effective performance and effective partnership working. In Argyll and Bute, police performance has been good and further improving and we would wish to ensure that any future reform would build on this success.

There are additional challenges and potential tensions between the needs of communities at a local level and the national or strategic need for specialist policing, such as in counter terrorism.

3. How can partnership working between the police and other organisations be improved?

In Argyll and Bute there is already a very strong link between the local Divisional Commander and senior council officers. This has been reinforced over many years by the LALO relationship between the police and the council and this has been of benefit to both organisations. Strathclyde Police and Argyll and Bute Council have generally worked in consensus across a wide range of sometimes contentious issues. It would be important that any change to policing arrangements in Scotland would not undermine that close relationship.

The Argyll and Bute CPP is supportive of the current Strathclyde model and if amalgamation of police forces were to go ahead, Argyll and Bute would wish to remain linked with Strathclyde in any future set up. The rationale behind this relates to the planning and management of potential incidents relating to the six hazardous sites in Argyll and Bute. The geographical proximity to and close working relationship with partners in this area is a key element of civil contingency planning as is the scale of specialist resource that is available in the Strathclyde area.

Communication between partners and communities could be improved and perhaps more could be done to help communities understand police policy.

The partnership approach through Community Planning is developing, with some good results at local community planning group level. Continued work on this with better engagement will bring positive results. It is important not to lose the momentum gained by Community Planning.

4. How can the police better engage with communities to help them be more resilient and self-reliant?

The Police already contribute to Community Planning and Local Area Community Planning in Argyll and Bute and it is important that all public sector partners contribute to this as that will provide an efficiency for public agencies and also assist in managing the level of required attendance from voluntary groups who find it increasingly difficult to respond across a range of consultation issues from public authorities.

Local Community Planning in Argyll and Bute brings all of these interested parties together in a cohesive way and to minimise the time required to effectively engage. In Argyll and Bute, we would seek to build on this good practice as a partnership to ensure that all agencies effectively engage with

communities to facilitate resilience and self reliance.

More local accountability, improved local communication and stronger local presence would further build on the effective community engagement arrangements already in place.

5. What arrangements and relationships do you think would lead to the greatest improvements in national and local accountability?

A distinction should be made between specialist and community policing with community policing managed at a local level ensuring local accountability and specialist policing managed at a regional or national level with regional or national accountability. The CPP would therefore be supportive of the amalgamation of some specialist roles e.g. training, scientific, terrorism, drug enforcement, fraud, e-crime, people trafficking, and serious organised crime.

Local policing should be accountable to local government / CPP. It is important that local Councillors have an input into decisions on policing and the resources applied to that for their area. It is also important that the detail of how budgets would be decided upon for a National Police Force or the Regional Police Forces is negotiated with councils also. At the moment Local Authorities are able to assess and input into the budget requirements for their police and weight this against other priorities for their area. There may be a concern that if a National Police force was established the cost of running the police may be topsliced to the detriment of Local Government and other local public authorities and we should be clear that we would not support such an arrangement should the national model be implemented.

It is also clear that for local accountability to be effective there needs to be a person responsible for a CPP area within the Police Force who is accountable to the local area in a meaningful way. It will be of little benefit if the local authority / CPP simply has a liaison or consultative role if there is no duty on the police to take on board that which they receive from such a process.

6. Do you agree that change is necessary to protect frontline services?

Yes No Don't know

The focus of change should be on outcomes and police roles and not simply a costly structure change. However, it is clear that with a restriction in resources there is a risk of loss of front line services which communities depend upon and therefore it can be argued that creating greater efficiencies in the back office and reducing management costs would release more resources to front line duty.

7. Which option do you think should be pursued and why?

A single Scottish police force

- A rationalised regional force model**
- Retain eight forces with increased collaboration**
- Other (please specify)**
- Don't know**

This is a difficult question with no straight forward answer and with political implications. Argyll and Bute Council is clearly of the view that there should not be a single police force for Scotland, although this is not necessarily the view of all community planning partners. If ultimately a National Force were to be established there would be an absolute necessity to ensure local accountability from that national body so that there is clear demonstration of grass roots contact and engagement. It is difficult to assess whether the arguments in this respect are correct but it is logical that the smaller the force, the more effective it would be in grass roots engagement with communities. It is clearly important that whatever local accountability arrangements are in place there must be the ability to direct and spend resources towards priorities agreed by the CPP area and the local council.

However, on the other hand, from Argyll and Bute's point of view, a network of regional forces were implemented with Strathclyde remaining as one region, Argyll and Bute would maintain the already positive and effective links it has with the Strathclyde force. Should a regional approach be taken forward for delivery on local community planning outcomes, it is suggested that local and community planning policing policy be devolved to local authority or some other local arrangement that integrates with community planning.

In line with the above comment, the current working arrangements between Argyll and Bute and Strathclyde Police work particularly well. Whether or not the police forces are nationalised or regionalised is not the key issue for Argyll and Bute. The important issue is that the area does not want to lose the current level of provision, the support and positive working arrangements that are currently in place under either of the above structures.

As stated previously, it is important that any reorganisation of the police is considered within the framework of wider public sector reform.

8. How could we best improve accountability, deliver efficiencies and deliver service improvements at local and national levels?

It is important that the Scottish Government develops a clear national strategy for policing objectives that could be measured by Government to ensure that strategically Police Forces in Scotland whether they be one or four are meeting the demands of the Government. Below that the

Community Planning arrangements would allow for a policing plan for the local community planning area to be submitted and agreed locally. As part of this, a governance arrangement that is truly local and accountable to communities is essential. It is important that there is clear separation of national specialist roles from local roles and there must be national KPIs identified for these. Local outcomes must be determined by CPP and communities and captured in the SOA.

9. Do you have any views on how the process of change should be approached, including the extent and pace of change within a given option?

Representatives from COSLA should be involved in the planning and detailed arrangements for any proposed change to ensure that local accountability, which is paramount for community policing, is retained. Again, integration with the work of the Christie Commission on public sector reform is critical to approaching any changes to policing. Continual liaison with Community Planning Partnerships will ensure that a wide range of local interests are represented and taken into account during the change process. In turn and as part of this approach, ongoing consultation with and involvement of local communities is essential.

10. To assist with our Equality Impact Assessment on the reform, please describe any equality issues (in relation to race, gender, disability, age, sexual orientation, transgender people and religion) relevant to each of the options.

The CPP is not aware of any significant equality issues that would arise as a result of any of the options being implemented.

11. To assist with our Regulatory Impact Assessment, please describe any financial or other impacts for business, charities and the voluntary sector relevant to each of the options.

It is obviously difficult to assess at the moment but any loss of local police facilities could have an adverse effect on the local economy as a result of the servicing of premises and the placing of staff within a local community that support local businesses and facilities. The rural and island nature of Argyll and Bute, combined with the narrow economic base has resulted in a higher than average dependence on public sector jobs. Any reduction in police related employment as a result of a restructuring would have a disproportionate economic impact on our small communities.

12. Do you think there needs to be any change to the existing roles and responsibilities of the key bodies responsible for policing?

The roles of the key bodies involved in policing will require to be adjusted to take account of what proposals are eventually developed for the modernisation of policing.

Argyll and Bute CPP is keen to ensure that policing is still delivered locally by officers who live within the local community and have a commitment to it. The resources to be directed to Argyll and Bute should be assessed by an

officer with command responsibility for the area and with the ability to direct resources appropriately. It is important that the police continue to support Local Community Planning and close working with the council and other public agencies. The police service is a vital service for remote communities and will often be the first responder to emergencies co-ordinating and summoning other blue light services to complex incidents. Argyll and Bute CPP would not wish to see any of this undermined.

Please email this response form to policereform@scotland.gsi.gov.uk or you can post it to :

Claire Pentland
Police Division
Scottish Government
1 West Rear
St Andrew's House
Regent Road
Edinburgh,
EH1 3DG

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ARGYLL AND BUTE CPP MANAGEMENT COMMITTEE

Argyll and Bute Council

15 June 2011

FUTURE OF POLICING AND FIRE & RESCUE SERVICES IN SCOTLAND

1.0 SUMMARY

- 1.1 Following the report to the CPP Management Committee on 13 April in relation to providing a joint response to the consultations on the future of fire and the future of policing in Scotland, this report updates the Management Committee on the action taken since that meeting.

2.0 RECOMMENDATIONS

- 2.1 That the CPP Management Committee notes the final joint responses that were submitted to Scottish Government on 05 May 2011. These can be found at the appendices.

3.0 DETAIL

- 3.1 In line with the agreement by the CPP Management Committee to provide a joint response to the future of fire and the future of policing consultations, the council circulated a draft response to partners. Feedback and views received from partners were incorporated into the responses which were then submitted to Scottish Government on 05 May 2011. The reference number for the Argyll and CPP response to the police consultation is 188, whilst the reference number for the response to the fire and rescue services consultation is 152.
- 3.2 Responses to both consultations were provided with a caveat that any change in structure of policing or fire and rescue services should result in improved outcomes for customers and communities. The responses therefore did not 'opt' for a national or a regional model for either service, although some of the potential advantages and disadvantages of both models were discussed.

4.0 CONCLUSION

- 4.1 The CPP Management Committee response to these two consultations will form part of the consultation reports to be produced by Scottish Government. Publication of the consultation reports should take place before the end of June and these will be published on the Scottish Government website: <http://www.scotland.gov.uk/consultations>

5.0 IMPLICATIONS

- 5.1 Policy – no immediate policy implications
- 5.2 Financial – no immediate financial implications
- 5.3 Legal – no immediate legal implications
- 5.4 HR – no immediate HR implications
- 5.5 Equalities – no immediate equalities implications
- 5.6 Risk – no immediate risks

Sally Loudon, Chief Executive
15 June 2011

For further information contact:
Carys Wynn-Mellor, Chief Executive Support Officer – 01546 604420

A CONSULTATION ON THE FUTURE OF THE FIRE AND RESCUE SERVICE IN SCOTLAND



RESPONDENT INFORMATION FORM

Please Note this form **must** be returned with your response to ensure that we handle your response appropriately

1. Name/Organisation

Organisation Name

Argyll and Bute Community Planning Partnership (CPP)

Title Mr Ms Mrs Miss Dr *Please tick as appropriate*

Surname

Fowler

Forename

Jane

2. Postal Address

Argyll and Bute CPP - C/O Argyll and Bute Council

Kilmory

Lochgilphead

Argyll and Bute

Postcode PA318RT

Phone 01546 604466

Email jane.fowler@argyll-

3. Permissions - I am responding as...

Individual

/

Group/Organisation

Please tick as appropriate

- (a) Do you agree to your response being made available to the public (in Scottish Government library and/or on the Scottish Government web site)?

Please tick as appropriate Yes No

- (b) Where confidentiality is not requested, we will make your responses available to the public on the following basis

Please tick ONE of the following boxes

Yes, make my response, name and address all available

or

Yes, make my response available, but not my name and address

or

Yes, make my response and name available, but not my address

- (c) The name and address of your organisation **will be** made available to the public (in the Scottish Government library and/or on the Scottish Government web site).

Are you content for your **response** to be made available?

Please tick as appropriate Yes No

- (d) We will share your response internally with other Scottish Government policy teams who may be addressing the issues you discuss. They may wish to contact you again in the future, but we require your permission to do so. Are you content for Scottish Government to contact you again in relation to this consultation exercise?

Please tick as appropriate Yes No

CONSULTATION QUESTIONS

Question 1: Is this the right vision for the Scottish Fire and Rescue Service?

Yes No Don't know

Argyll and Bute CPP would be particularly interested in ensuring that local needs are met and that continuing to meet the priorities of the Single Outcome Agreement are prioritised through any structure put in place.

Question 2: Do you agree that these should be the key principles for the Scottish Fire and Rescue Service?

Yes No Don't know

These key principles appear to be appropriate and Argyll and Bute would be particularly interested in ensuring that accountability is localised ensuring that local outcomes are achieved and fire and rescue activities, in line with those of their partners, are locally accountable. As part of the review for the future of fire and rescue services, it is essential that any restructuring of public services is considered in the round and fed directly into the work of the Christie Commission to ensure that the cross agency impact of proposed restructures are fully considered before any changes are implemented. Other rescue services should be given full consideration such as the mountain rescue services and the coastguard service. A focus on 'outcomes for the people of Scotland' is essential, not the restructuring for the sake of restructuring.

Question 3: Do you agree that the option to de-centralise the Scottish Fire and Rescue Service should be considered?

Yes No Don't know

This should be at least considered. However it is important to consider at the same time other models such as the Single Public Authority model which is being taken forward in the Islands Councils area to examine how decentralisation may operate in different areas. Again coordination with the Christie Commission is an essential element of pursuing options.

From the point of view of Argyll and Bute CPP, there is clear support of the current Strathclyde model and if any amalgamation of Fire and Rescue services were to go ahead, Argyll and Bute would wish to remain linked with Strathclyde. The rationale for this relates to the planning and management of potential incidents relating to the six hazardous sites that are located in Argyll and Bute. The geographical proximity to and close working relationship with partners in this area is a key part of civil contingency planning as is the scale of specialist resource that is available in the Strathclyde area.

Argyll and Bute CPP has benefitted from the partnership approach taken within Argyll and Bute. A regional approach to delivering future Fire and Rescue provision may help to ensure local accountability is maintained whilst at the same time having suitable size to ensure service continuity and support can be provided

centrally.

A single service may impact upon the ability to deliver on local challenges as it would require to be run centrally making it more likely to adapt policies that meet the needs of the majority and have difficulty separating the urban and rural environments. Accountability at a local level would be lost.

The ability to maintain close links with partners that build upon successes and further reduce incidences of fire, road traffic collisions (RTC), anti social behaviour etc can, based on recent experience, only be delivered in partnership with local personnel who understand the complexities of managing resources over a wide geographical area.

Question 4: How well is the Scottish Fire and Rescue Service performing against what you believe to be the key principles and what do you consider to be the priorities for improvement?

It appears to be performing well and local arrangements in place work well in Argyll and Bute with local performance being good and improving further. Continuing pursuit of shared assets and shared service with public sector partners is desirable and will be beneficial. The continued monitoring and development of the Single Outcome Agreement facilitates a scrutiny of performance and a collective approach to service prioritisation and improvement. This is an important and core element of local accountability, community consultation, improvement and communication across the community planning partnership.

Question 5: Do you agree that these should be the desired benefits for the Scottish Fire and Rescue Service?

Yes No Don't know

Are there others we should add?

The desired benefit on close engagement with local communities should be expressed more strongly with implications of the potential for greater integration between key agencies as opposed to 'collaboration'.

Question 6: What are your views on an appropriate mechanism for Ministers and MSPs to hold the Scottish Fire and Rescue Service to account?

Strathclyde Fire and Rescue Service is a member of the local government family and is accountable through local government on that basis. This should remain as is. The Single Outcome Agreement contains the agreed performance outcomes and related measures for the public sector and this should be the vehicle used for scrutiny. The Scottish Government maintains attendance at and close liaison with Community Planning Partnerships through link Directors. The creation of additional tiers of scrutiny should not be necessary. Local accountability would be diluted if scrutiny were to be removed to the Scottish Parliament and Ministers. A Blue Light Consultative Committee may be useful if it held a strategic, national role.

Question 7: What are your views on an appropriate mechanism for local communities to hold the Scottish Fire and Rescue Service to account?

Use of Community Planning Partnerships and the monitoring/scrutiny of SOAs is essential in this process and is the most appropriate mechanism. The SOA process is maturing and further work still needs to be done to address some of the difficulties in performance management monitoring as this would aid scrutiny, but the creation of further layers of accountability will not assist this process. A Blue Light Consultative Committee may be useful in setting national standards or strategy. It is very important not to further complicate local accountability and consultative landscape and to channel engagement and accountability through CPP.

Question 8: What is the right balance between the national and local mechanisms set out in questions 6 and 7?

One suggestion would be to look at the level of themes / responsibilities accountable at the local and national levels. For example, at a national level, the Parliamentary Blue Light Committee (or any similar / equivalent future body) would be scrutinised against national themes such as terrorism and other national / transnational issues, whilst at a local level, the Blue Light Consultative Group (or any similar / equivalent future body) as part of Community planning would be scrutinised against local performance and outcome targets in the SOA. On the latter point, it would be sensible to submit performance outcomes at both levels to one or the other for information and overview so that issues could be raised across the structure.

Question 9: Do you think that the number of fire and rescue services needs to be reduced?

Yes No Don't know

The current governance arrangements appear to be too complex and this will inevitably create an unnecessary level of bureaucracy for few additional benefits. However, Argyll and Bute's relationship with Strathclyde Fire and Rescue service is positive and current arrangements in place work well. Argyll and Bute area is the largest geographical area within the nine areas of Strathclyde Fire and Rescue (SFR). This brings unique challenges that can only be dealt with by working closely with partners from the Community Planning Partnership and the current arrangements allow for this to work well.

Question 10: If so, which option do you think should be pursued and why?

Single service Regional Structure

In line with the above comment, the current working arrangements between Argyll and Bute and Strathclyde Fire and Rescue work particularly well. Whether or not the fire service is nationalised or regionalised is not the key issue here for Argyll and Bute but the important view is that the area would not want to lose the current level of provision, support and positive working arrangements under either of the above structures. The most important issue is not the structure but the outcomes

for the people of Argyll and Bute.

Question 11: To assist with our Equality Impact Assessment process, please also describe any equality issues (in relation to race, gender, disability, age, sexual orientation, transgender people and religion) relevant to your chosen option?

Argyll and Bute CPP is not aware of any equalities issues in line with the above.

Question 12: To assist with our Regulatory Impact Assessment, please also describe any financial and other impacts for business, charities and the voluntary sector relevant to your chosen option?

It is difficult to assess in detail but any loss of local fire and rescue facilities could have a knock-on effect to the local economy related to the servicing of these premises and the placing of staff within a local community therefore supporting local businesses and facilities. The rural and island nature of Argyll and Bute relies heavily upon volunteers and retained fire fighters based in communities. This is an essential element of the service.

Question 13: What aspects of collaboration and joint working between the Scottish Fire and Rescue Service and other emergency services do you believe should be a key focus in future?

The work of the Christie Commission should be the mechanism to bring all discussions on the future of public service together, rather than examine the blue light services in isolation. The current consultation does not facilitate radical solutions for shared services across public sector agencies, particularly in remoter areas. A sectoral approach should be resisted if the public sector is to make best use of lesser resources whilst protecting frontline services. As part of the Christie Commission work, the potential of a single blue light service in the future could be considered as could the 'Single Public Authority' model (currently being developed in the islands council areas). This must include the Scottish Ambulance Service as a key element of the sector. Fundamentally the focus for collaboration and joint working should be co-ordinated through CPP where performance scrutiny and accountability can be carried out effectively.

Question 14: Do you think local fire stations should be developed into community resilience hubs, and, if so, what new services would you see them deliver?

Yes No Don't know

Close working through Civil Contingencies planning is currently very effective and does, in some areas, use the Fire Station as the resilience hub. Further consolidation of this approach would be a helpful and effective addition to local resilience and clear planning. However it is important that it takes place in the context of a joint approach to asset management across all local and regional services, which will result in the most appropriate venue being used in each local area as the resilience hub. Again this underlines the importance of looking at reform across the whole public sector in a coordinated manner, focussing on

outcomes rather than solely single blue light.

**Argyll and Bute Community Planning
Partnership**

**Management Committee
Date: 24 August 2011**



Title: Citizens' Panel Survey: Spring / Summer 2011

1. Summary

The Spring / Summer 2011 Citizens' Panel survey was carried out in June. A copy of the summary results is attached for information.

2. Recommendations:

2.1 That the CPP Management Committee note this information.

3. Detail

The Spring / Summer 2011 Citizens' Panel survey was carried out in June, and achieved a response rate of 72%.

Topics covered in the survey related to:

- Volunteering behaviour
- Trading standards / bogus callers
- Policing / crime
- Child protection

In addition, the council also took the opportunity to ask members of the Citizens' Panel if they were willing to become 'mystery shoppers' for the Council. A total of 267 Panel members agreed to this and the Council has been sent a database with their contact details.

A summary of the survey's results is appended to this report for information. The full report has been forwarded on to those partners who had themes included on their behalf in the survey. (Full survey results are available on request from Eileen Wilson.)

The Autumn 2011 survey was centred on council activities and included questions on:

- Factors panellists considered to be important in making somewhere a good place to live and which of these factors are most in need of improvement in their area
- Panellists' satisfaction with a range of Council services
- The council's budget consultation
- Council's service review options.

As the Autumn survey was centred on council activities, its results have been fed back through council channels and are not included in this report.

Jane Fowler
Head of Improvement and HR, Argyll and Bute Council

For further information:

Chris Carr
Research and Information Office, Argyll and Bute Council
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**Argyll and Bute Citizens' Panel
Spring 2011 Survey**

Report

by



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July 2011

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Summary of Key Findings

Section 3: Trading Standards – Bogus Callers and Workmen

- Just over half of all Panel members (52%) said they had been approached by bogus callers or workmen in the last five years
- Fewer than one in ten of this group (9%) made a purchase or paid money for goods or services. In most cases the amount paid was up to £500 (80%) and more than three quarters (77%) received the goods they paid for. However, 23% did not receive any goods after making payment
- Overall, the level of dissatisfaction with the goods or services received is very high (79%)
- Panel members who have been approached by bogus callers or workmen over the last five years have suffered a wide range of scams. The most common have been telephone scams (affecting 88% of this group), closely followed by email scams (85%), letter scams (69%), bogus workmen (61%) and bogus callers at the doorstep (58%)
- All Panel members were asked who they would contact if they were targeted by bogus callers or a scam. The vast majority (83%) said they would contact the Police, while another 24% would also contact Council Trading Standards
- There is a very high level of agreement that the Council's regular press releases regarding scams are very useful in making Panel members aware of potential scams in their area (78%)
- Awareness is relatively low that the Trading Standards Team is working with businesses and residents to identify bogus traders and scams within Argyll and Bute (26%), that Consumer Direct provide advice and guidance in relation to scams (24%) and that individuals can report scams to Consumer Direct so that they can help to warn others (29%)

Section 4: Child Protection Services

- There is a strong correlation between where people go if they have a concern about a child or young person and where they would prefer to go. The local community Police officer, Social Work/Children's Reporter, the school or nursery the child is attending and helplines are the four channels currently used and also those most preferred by respondents
- Virtually all respondents (97%) said they would take action if they were aware a child was being abused, most of whom would refer it to the Police or Social Work. Although the sample of respondents saying they would take no action is very small, the vast majority (93%) said this was because they were most concerned about 'getting it wrong' while over a third said they 'didn't wish to get involved'
- Awareness of NSPCC (89%) and Childline/Parentline (82%) is very high among Panel members, while awareness of the Child Protection Committee website falls to 28%. However, almost half of all Panel members (48%) said they would like to know more about what the Child Protection Committee does, with most of this group saying they would like to find out through the local press (67%), leaflets/flyers in the mail (47%) and through a website (44%)

Section 5: Volunteering

- Almost two thirds of panel members (61%) said they have given time to help clubs, charities, campaigns or organisations in an unpaid capacity. The largest proportion of this group (45%) said they first got involved through a friend or relative while 22% said they were a user of a voluntary group or service and decided to get involved as a volunteer
- More than half of those involved in undertaking voluntary work (57%) do so at least once a week with another 35% volunteering up to a few times per month. There is a wide variation in the number of hours volunteers give each month, with the largest group (25%) giving 5-10 hours while another 17% each give 3-4 hours or 1-2 hours
- Approximately half of all Panel members feel more people would be encouraged to volunteer if they were more aware of the opportunities (54%) and if they had more time (48%). Between a quarter and a third also felt more help and advice to possible

Argyll and Bute Citizens' Panel Spring 2011 Survey

- volunteers (36%) and getting their expenses paid (24%) would encourage more people to volunteer
- Panel members have a very positive perception of volunteering. For example, 97% agree volunteers do useful work that would not get done otherwise, 89% agree voluntary groups usually provide good services and facilities and 85% agree more should be done to encourage volunteering
 - Overall, a very high proportion of Panel members (80%) agree time banking is a good idea and just over a third (34%) would be interested in taking part in a time banking scheme
 - Thinking of the future, the largest group of Panel members said they would be interested in the following volunteering activities; education/teaching support (27%), mentoring of others (24%), caring for others (21%) and buddying/befriending (21%)

Section 6: Strathclyde Police

- In relation to violent crime, just over three quarters (76%) of Panel members across Argyll and Bute said they had seen no change in the last year. However in Dunoon, 45% of Panel members and 30% in Oban North and Lorn said it was higher
- In terms of drunk and disorderly behaviour, a third of Panel members (33%) across Argyll and Bute perceived this had got higher in the last year, peaking at 50% in Oban North and Lorn, 49% on Bute and 48% in Dunoon. Oban South and Isles recorded the greatest perception of a decline in drunk and disorderly behaviour (22%)
- Only 5% of Panel members felt there had been a decline in drugs/drug misuse in the last year (rising to 30% in Oban South and Isles and 18% on Bute). However, the wards recording the greatest perception of a higher incidence included South Kintyre (93%), Oban North and Lorn (71%) and Bute (72%)
- More than half of Panel members (58%) feel the problem of speeding motorists is greater compared to a year ago, rising to 73% in Kintyre and Islands, 70% in Dunoon, 69% on Bute, 64% in Oban North and Lorn and 61% in South Kintyre

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**Management Committee**Date: 24th August 2011

Title: BUDGET CONSULTATION PROPOSAL 2011

1. SUMMARY

1.1 In 2010 the council held more comprehensive consultation on its budget than in previous years. This took the form of paper and web surveys and workshops at events held in each of the four administrative areas.

1.2 We worked with our Community Planning Partners to set out an overall budget context communicating the message that all partners were affected and also to consult harder to reach groups.

1.3 We recognise the need to provide a range of activities to ensure we reach all potential audiences and give everyone the opportunity to participate in the consultation.

1.4 We propose working with the CPP partners, using some of the CPP meetings already scheduled, to provide all partners with the opportunity to consult on their own budgetary activity.

2 DETAIL:**Key messages:**

- We are realising our potential together
- The financial resources available for public services are under ever increasing pressure. If we can't provide a service in the way that customers would like it to be delivered we will always explain clearly why not and be fully accountable to the communities we serve of our decisions.
- Public sector services in Argyll are improving and increasingly efficient. Achieving good value for money is a high priority and we will be creative and resourceful about working together to deliver good quality services cost effectively.
- We actively encourage local communities to get involved in the way our services are delivered.

3 CPP MEETINGS

- We propose using eight CPP meetings to allow all partners to hold presentations and facilitated budget discussions.
- With the agreement of the CPP partners will have the opportunity to tell everyone about their finances.

Questions will be invited in advance so representatives have the opportunity to prepare answers.

We will promote the activity via the council's web site and the media. Partners will also use their own communications channels to promote the events.

4. Timeframe:

The council's consultation will run for six weeks.

Results will be prepared in December.

The results will be available in early January and incorporated into its budget in February.

CPP meeting	Method	Date
Launch consultation six week period of consultation activity	Regional trade fairs News release Web Posters Display screens Exhibition boards	10 October
Possible CPP meetings (subject to approval from CPP)		24 Aug
Bute and Cowal LACPG		1 Nov
MAKI LACPG		2 Nov
CPP full partnership		2 Nov
Social affairs thematic group		7 Nov
Third sector and communities sub group		15 Nov
OLI LACPG		16 Nov
Environment thematic group		17 Nov
H&L LACPG		22 Nov
Economy thematic group		29 Nov
End of consultation		30 November
Analyse consultation results		
Consultation report to budget working group		Early January
Consultation report completed		Mid January
Time for consultation responses to be considered and applied		
Budget meeting		26 February

7. CONCLUSION

The CPP needs to reassure residents that public sector finances are well managed and suggestions from residents are listened to.

The CPP needs to manage the expectations of residents that even though there has already been a year of budget changes and cuts there will be more to follow.

A managed programme of budget consultation can help residents understand the reasons behind the decisions and help them feel part of the decision making process.

Residents who feel more informed about decisions are more likely to rate performance higher, so it is important we continue our efforts to inform them of our decisions and involve them in the process.

-end-

For further information, please contact: Jo smith, communications manager,

Jo.smith@argyll-bute.gov.uk

01546 604 136

COMMUNITY PLANNING PARTNERSHIP**MANAGEMENT COMMITTEE****24TH AUGUST 2011**

CPP scorecard

1.0 Summary

- 1.1 The scorecard shows the performance of the community planning partnership on 17th August 2011.

2.0 Recommendation

- The management committee acknowledge the content of the scorecard.

3.0 Detail


- 3.1 The scorecard contains:

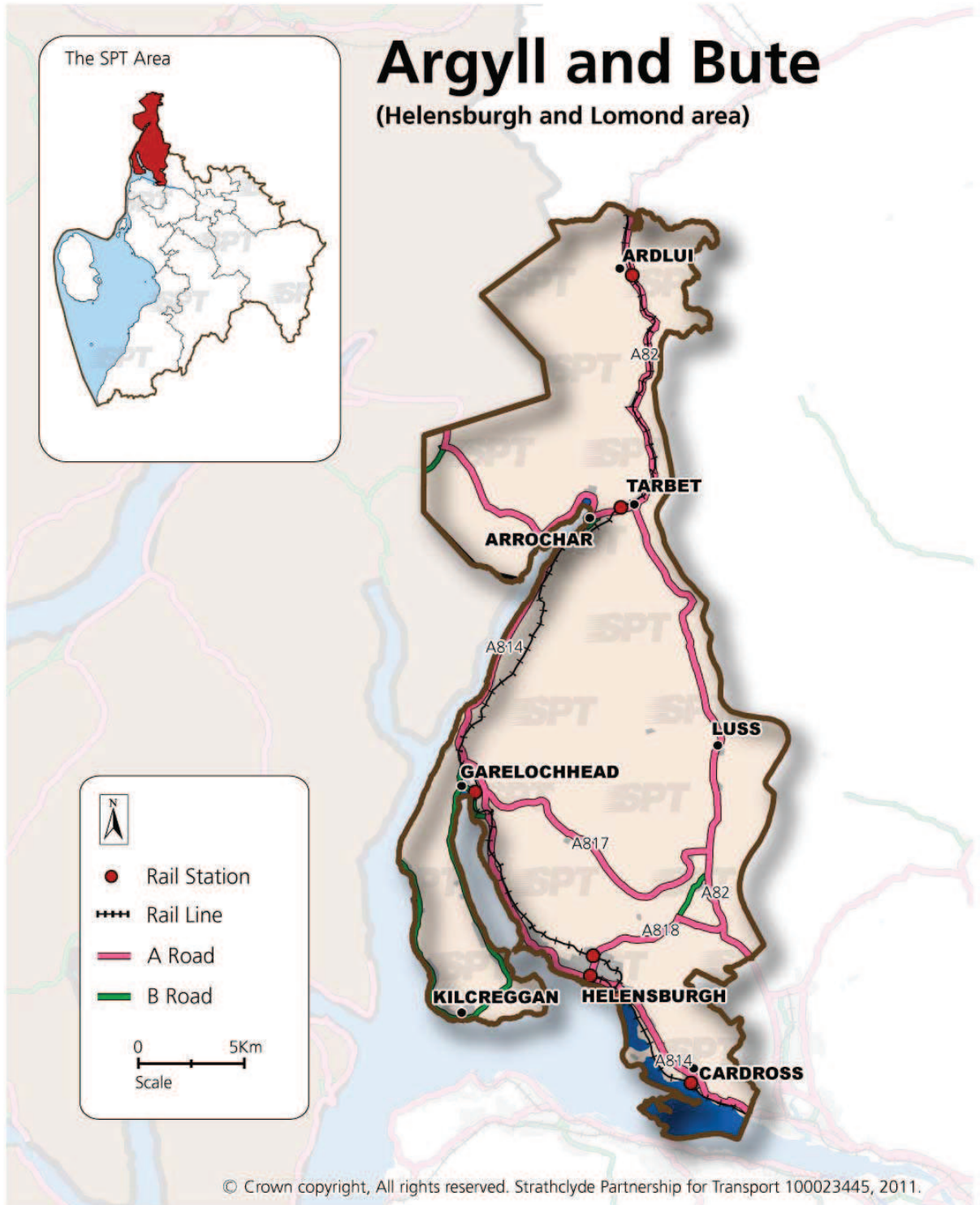
- A summary of the thematic groups' performance. Progress from the groups is reported in a separate report.
- A summary of progress on the community engagement plan. Progress of this is now monitored through the third sector and communities group.
- A summary of progress in relation to the SOA.

- 3.2 All groups are currently working on the review of the information represented in the scorecards to ensure that it best represents the priority areas of work.

- 3.3 The framework for monitoring performance will be reviewed as the new SOA/ Community Plan is developed over the coming months.

Economy Thematic Group Outcomes	No of Actions	Actions on track	Status	Trend	
CPP CP01 Businesses are supported to become more competitive and successful	4	4	G	→	
CPP CP02 Economic Assets are maximised	7	2	R	→	
CPP CP03 Towns are developed as vibrant economic centres	42	25	G	→	
Economy Thematic Group KPIs	Benchmark	Target	Actual	Status	Trend
Business start ups supported A&B		21	16	R	↓
CPP Expansion of Welcon plant				Serious Issues	R →
% CHORD Full Business Cases complete	50 %	50 %		G	→
Environment Thematic Group Outcomes	No of Actions	Actions on track	Status	Trend	
CPP CP04 Our heritage is promoted and celebrated	2	1	R	↓	
CPP CP05 Our environment supports employment and prosperity	1	1	G	→	
CPP CP06 Our unique area is protected	1	0	R	→	
Environment Thematic Group KPIs	Benchmark	Target	Actual	Status	Trend
CPP people using walking and cycling tracks		3,053	2,192	R	↓
NP33 - Protected nature sites	95 %	90 %		R	→
Social Affairs Thematic Group Outcomes	No of Actions	Actions on track	Status	Trend	
CPP CP07 Services are planned to meet local needs	8	3	R	→	
CPP CP08 Improve health, well-being, independence, inclusion	10	5	R	→	
CPP CP09 People feel safe and secure	5	4	G	→	
CPP CP10 Our diverse culture is celebrated	3	3	G	→	
Social Affairs Thematic Group KPIs	Benchmark	Target	Actual	Status	Trend
AC1 - % of Older People receiving Care in the Community	70 %	66 %		R	↑
NHS-TB - Delayed Discharges STANDARDS	0	0		G	→
SP2a -1/4 Anti-social offences recorded	21	22		G	↑
CPP Strategic Risks ■ = 4 ■ = 13 ■ = 3					
Risk - % exposure	FQ3 10/11	FQ4 10/11	→		
	46 %	46 %			

 <small>orgyill and bute</small> community planning partnership		Community Planning Scorecard		Jul 11		
		(Navigate Scorecards)				
		No of Actions	Actions on track	Status	Trend	
01	We live in a Scotland, attractive for business	4	3	G	↑	
02	Economic potential, better employment opportunities	9	6	G	↑	
03	We are better educated and skilled	2	1	R		
04	Young people are successful learners	7	7	G	→	
05	Our children have the best start in life	3	1	R	→	
06	We live longer, healthier lives.	14	9	R	→	
07	Tackling the significant inequalities in Scottish society.	6	5	R	↓	
08	Improved life chances for young people and families	3	0	R	→	
09	We live our lives safe from crime, disorder and danger.	9	6	G	→	
10	Live in well-designed, sustainable places, access services	17	7	R	→	
11	Strong resilient, supportive communities	4	2	G	→	
12	Value our environment and protect and enhance it	3	1	R	→	
13	Pride in a strong, fair and inclusive national identity	4	2	G	→	
14	Reduce the local and global environmental impact	4	3	G	→	
15	High quality public services, efficient and responsive	3	0	R		
Community Engagement Outcomes		No of Actions	Actions on track	Status	Trend	
CPP CP11 CP Community Planning structures are strengthened		3	2	G	→	
CPP CP12 Communities have increased involvement in Community Planning		8	7	G	→	
CPP CP13 Communities have increased capacity for engagement		3	2	G	→	
CPP CP14 Successes are shared		1	1	G	→	
Community Engagement KPIs		Benchmark	Target	Actual	Status	Trend
CPP-CE02aM1 - Communities have agreed local priorities					On course	G →
CPP-CE03bM2 - Annual Youth Participation event held					On course	G →
CPP-CE04cM1 - Successful initiatives communicated/recognised - COMPLETE					On course	G →



1. Introduction

Strathclyde Partnership for Transport (SPT) is the regional transport partnership¹ for the west of Scotland and is made up of twelve councils, of which Argyll and Bute Council (ABC)² is an integral partner. Within the SPT area there is a population of 2.14 million (41% of Scotland's total) of which 1.3% (28,564) live in the Helensburgh and Lomond area of Argyll and Bute³.

SPT delivers transport solutions across the Strathclyde area and has a number of planning and operational responsibilities that deliver significant benefits to residents and business in the Argyll and Bute area. These services include the management of socially necessary and demand responsive bus services; operation of the subway; capital investment in regional transport projects for all modes; the operation of regional bus stations/interchanges; the administration of the regional ticketing scheme (ZoneCard); and the Strathclyde Concessionary Travel Scheme. SPT planning and operational expertise is also utilised by the council via an agency arrangement for bus stops maintenance. All of SPT's operational services and planning for the wider regional network are underpinned by SPT's transport planning expertise which is an integral part of local planning and development processes in the ABC area. This includes responding to and influencing key transport consultations.

SPT is a committed Community Planning partner and this report demonstrates how SPT will help the Argyll and Bute Community Planning Partnership meet the local outcomes in its Single Outcome Agreement (SOA).

This report provides further details on SPT's activities and benefits to Argyll and Bute. The report is structured as follows:

- **Section 2:** provides a summary of the services delivered by SPT in 2010/11 and the benefits of these services in the ABC area.
- **Section 3:** provides a look ahead to 2011/12 in terms of the transport projects and operational priorities that SPT will deliver in the ABC area.
- **Appendices:** contain additional supporting detail on the benefits and services we provide together with the strategic fit within the Argyll and Bute Community Planning Partnership's SOA.

Further information can be found on our website at www.spt.co.uk

¹ See <http://www.spt.co.uk/partnership/about> for further information

² Only the Helensburgh and Lomond area of Argyll and Bute falls within the SPT area

³ Source, General Register for Scotland, Mid year population estimates, 2010

2. Benefits of SPT services in Argyll and Bute - what has been delivered in 2010/11

The following table sets out the headline benefits of the services that SPT has delivered in the ABC area in 2010/11. (All figures quoted are approximate and unless otherwise stated are for 2010/11). Further detailed information is contained in Appendix 1

Killcreggan/Helensburgh Ferry - Supported at an annual cost of **£330,000 pa**

Supported bus services – 4 contracts covered routes that operate in the council area, (2 of which also crosses into West Dunbartonshire) at a cost of **£270,000pa**

MyBus – 1,400 trips– 1 contract for 2 services operate in Argyll and Bute (both of which also operate within West Dunbartonshire), at a cost **£130,000 pa** plus a further direct investment of **£82,000** on a new adaptable bus in 2009

Capital investment (total 08/09 – 10/11)

- Regional projects benefiting Argyll and Bute residents - **£39.5 million**
- Projects within Argyll and Bute – **£230,000** (including road safety journey time improvements on A814 and A818 plus support to securing government backing for A82 improvements.)

Bus infrastructure investment

- 2002/03-2008/09 – 146 stops upgraded were upgraded to provide glazed information panels at a cost of £88,000.
- 2010/11 – 7 shelters installed, 2 shelters supplied with mains power for illumination and real time information, 3 shelter solar illumination systems installed. Total cost £48,000

Travel information - Mobile Travel Centre visits 40 times a year.

Integrated ticketing (ZoneCard)⁴ – 4,300 tickets sold annually to Argyll and Bute residents estimated saving of £71,000

Strathclyde Concession Scheme (2008/09)⁵ – Providing an estimated annual saving on ferry, rail and subway travel of over **£1.6 million** to Argyll and Bute residents

National Entitlement Card – Process 880 disability card renewals annually and 2,500 calls answered

Subway – **120,000** Subway trips originated in Argyll and Bute

Buchanan bus station - **7,200** bus departures by 7 services serve Argyll and Bute

Transport planning – responded to over 50 consultations relating to transport

⁴ Administered on behalf of participating operators

⁵ Administered on behalf of the Strathclyde Concessionary Travel Scheme Joint Committee

3. Transport Priorities for Argyll and Bute 2011/12 - what we plan to deliver next

A range of transport project and operational priorities aimed at enhancing the regional transport network and delivering benefits to residents and businesses of the ABC area have been identified. These priorities help support the Local Outcomes identified in the Argyll and Bute SOA. Details of the Local Outcomes can be found in Table 1 of Appendix 2.

3.1 Project Priorities

Five transport priorities to enhance the regional transport network in Argyll and Bute have been identified and agreed with ABC. These are summarised below.

Project title	Brief Description	Partners	Year ahead timescales
Enhancing the Strategic Road network in partnership with ABC and HITRANS – seeking improvements to the A82 corridor, the A814 and A818 and identifying improvements to the network.* (Meets Local Outcomes VC4, OE4)	Current A82 layout between Tarbet and Ardlui is poor. Transport Scotland is planning improvements at Pulpit Rock. SPT will continue to lobby for wider improvements along the A82. Keppoch Estate junction on the A814 between Dumbarton and Helensburgh has poor horizontal and vertical alignment. It is proposed to improve the alignment for 360m and improve the sight-lines for exit and entrance. Improvement works at A818 west of Daligan completed.	SPT, ABC, Transport Scotland	Continue to work with ABC, Transport Scotland and others to ensure the strategic road network in Argyll and Bute is fit for purpose and meets the needs of residents, visitors and the economy of the area.
Providing bus infrastructure upgrades in the Helensburgh area (Meets Local Outcomes VC3, VC7)	Roll-out of a programme of bus stop access improvements (shelters/tactile paving/raised kerbs).	SPT, ABC	Works ongoing including the opportunity to link with CHORD ⁶ regeneration project schemes.
Supporting the regeneration of Helensburgh town centre through transport integration and encouraging modal shift (Meets Local Outcomes VC4, OE4)	SPT is working with ABC and others to review transport arrangements in Helensburgh, including traffic management, park and ride as well as coastal path improvements. A Park-and-Ride study has been undertaken to consider options to improve commuter travel to Glasgow. The needs of local people, businesses, commuters and visitors will be considered as part of this initiative. Ongoing support to ABC as part of the Helensburgh CHORD ⁶ project. Town Centre – develop a sustainable traffic management scheme to support economic regeneration. West Bay - redevelopment of the West Bay Esplanade between Colquhoun Square and William Street, linking it to the town centre to create a better environment.	SPT, ABC, CHORD ⁶ project team	Work is ongoing and draft plans for road layouts and public space at Colquhoun Square are subject to consultation.

⁶ The CHORD project is being undertaken by Argyll and Bute Council to assist regeneration and economic development in the five of waterfront towns of- Campbeltown, Helensburgh, Oban, Rothesay and Dunoon.

Project title	Brief Description	Partners	Year ahead timescales
Improving transport access to Loch Lomond and the Trossachs National Park, (LLTNP) (Meets Local Outcomes VC7, OE1, OE4)	A technical survey of the loch bed at Arrochar was undertaken in 2008 to determine the suitability of the area for piling. The study results were inconclusive. "Improved Sea Access to Argyll and the National Park" is a category 3 project in SPT's capital programme 2010/11	SPT, ABC, LLTNP, Local Arrochar Community Bodies	Options regarding access for ferry links are being examined.
Supporting the development of Helensburgh and Lomond Cycleways. (Meets Local Outcomes VC4)	Land negotiations are underway for the link between Cardross and Helensburgh. Helensburgh and Lomond Cycleways Development is a Category 2 project in SPT's Capital Programme.	SPT, ABC, SUSTRANS, LLTNP	Work ongoing – some issues regarding land acquisition are not yet resolved.

** SPT capital funding has been approved to take this forward in 2011/12

In addition, investment has been approved for a number of regional projects⁷ that will benefit residents of Argyll and Bute including:

- upgrading bus shelters throughout the region
- developing proposals for strategic park and ride
- developing smartcard integrated ticketing
- improving interchanges for access to healthcare
- improving Subway infrastructure and stations
- providing infrastructure to facilitate access to healthcare facilities . eg signage, travel information and bus shelter provision

3.2 Ongoing operational priorities

SPT will continue to deliver benefits to Argyll and Bute through investment and delivery of a number of key operational activities including:

- the provision of socially necessary bus services and Demand Responsive Transport for those who are unable to access mainstream transport **(Meets Local Outcomes VC4 and VC7)**
- administering and providing expertise for the Strathclyde Concessionary Travel Scheme⁸ for ferry, rail and subway users **(Meets Local Outcome FL5)**
- administering and providing expertise for the ZoneCard multi-modal ticket **(Meets Local Outcome VC7)**
- developing smartcard integrated ticketing for seamless travel for all public transport modes across the region **(Meets Local Outcome VC7)**
- reviewing the existing transport network and developing plans, as appropriate, to ensure continued effectiveness and efficiency including responding to local regional, national and where appropriate European Union consultations which could impact on the transport network and service delivery in the west of Scotland **(Meets Local Outcomes OE4, VC4 and OE1)**
- engaging with ABC in the development of Argyll and Bute Local Development Plan and the development management process **(Meets Local Outcome VC4)**
- engaging with Loch Lomond and the Trossachs National Park, (LLTNP) in the development of the Park's Local Development Plan and the development management process **(Meets Local Outcome VC4)**

⁷ Approved at the Partnership meeting 15 April 2011. Projects are categorised as Category 1 within the Capital Programme

⁸ On behalf of the Strathclyde Concessionary Travel Scheme Joint Committee

Appendices

Appendix 1

Details of SPT's Activities and Benefits Delivered in Argyll and Bute

This section provides an update and more detail on the transport priorities identified in 2010/11 and expands on the information provided in section 2 of this report. All figures quoted are approximate and are for the period 2010/11 unless otherwise stated.

A1.1 Develop and deliver projects, across all modes

Progress on Priorities for 2010/11

ABC Transport Outcomes Report (TOR) for 2010/11 identified six transport priorities. The progress made towards achieving these is noted below.

Priority / Project	Progress
Enhancing the strategic road network in Argyll and Bute*	<ul style="list-style-type: none"> ▪ Land purchase in relation to A814 road improvement has progressed but is not yet completed ▪ Realignment of carriageway and improvement works on A818 was a Category 2 project in SPT's Capital Programme as land ownership issues are to be resolved ▪ Transport Scotland has undertaken initial design work on improvements to A82 Pulpit rock and carried out in consultation proposals
Improving transport access to Loch Lomond and the Trossachs National Park	<ul style="list-style-type: none"> ▪ A technical survey of the loch bed at Arrochar was undertaken in 2008 to determine the suitability of the area for piling for pontoons. The results of this study were inconclusive ▪ Improved Sea Access to Argyll and the National Park was a category 2 project in SPT's Capital Programme 2010/11
Supporting the regeneration of Helensburgh town centre through transport integration and encouraging modal shift.	<ul style="list-style-type: none"> ▪ An extensive public consultation exercise has been undertaken ▪ Ongoing support to the Council as part of the CHORD projects (Campbeltown, Helensburgh, Oban, Rothersay and Dunoon regeneration projects) with the emphasis on Helensburgh town centre traffic management and coastal paths
Support the development of Helensburgh and Lomond cycleways.	<ul style="list-style-type: none"> ▪ Land negotiations are underway for the link between the west end of Cardross and Helensburgh ▪ Helensburgh and Lomond Cycle Development was a Category 2 project in SPT's Capital Programme 2010/11
Improvements to Bus Stop Infrastructure	<ul style="list-style-type: none"> ▪ This work will be undertaken in 2011/12
Improving travel information for residents and visitors.	<ul style="list-style-type: none"> ▪ The new, hybrid diesel/ electric, mobile travel centre is in use and continues to visit Kilcreggan, Garelochhead, Arrochar and Helensburgh regularly

*Project received SPT capital funding in 2010/11

Capital Investment in Argyll and Bute

Over the period 2008/09 -2010/11 a total of £230,000 has been invested on projects in Argyll and Bute (either through grant funding to the Council or delivery by SPT) such as:

- improving the A814 at Keppoch
- improving the A818 west of Daligan Road
- improving the A818 Daligan to Callendoune Road

In this period £39.5 million has been invested on regional projects benefiting the residents of Argyll and Bute such as:

- upgrading bus shelters throughout the region
- purchasing a new Mobile Travel Centre
- redeveloping Partick Interchange
- purchasing additional buses supporting DRT and subsidised services
- developing smartcard integrated ticketing
- developing strategic park and ride solutions
- developing proposals for Subway Modernisation

A1.2 Operating the Subway network

120,000 Subway trips originated in Argyll and Bute

A1.3 Supporting bus services

SPT managed 4 contracts to provide socially necessary bus services in Argyll and Bute at a cost of £270,000. This support was provided to operate services where it may not be commercially viable to do so, and is often for the provision of services at weekends or evenings. Support may be provided for a full service or a part service, both in terms of route and hours of operation as market needs require

Table 1: Socially necessary services in Argyll and Bute	
Service Number	Route
302	Carrick Castle – Helensburgh - Lochgoilhead
316	Helensburgh - Coulport
305/306/ 309	Luss/Helensburgh/Balmaha – Alexandria**
340	Helensburgh/Vale of Leven Hospital – Royal Alexandra Hospital**

** Contract covers multiple local authority areas

The Helensburgh/Kilcreggan – Gourock Ferry is also supported at an annual cost of £332,000.

A1.4 Providing Demand Responsive Transport (DRT) – MyBus Services

SPT manages a contract for demand responsive services operating in Argyll and Bute at an annual cost of £130,000. A total of 1,400 trips were undertaken in 2010/11 utilising SPT's dedicated contact centre equipped with scheduling software.

Table 2: MyBus Services in Argyll and Bute	
Service Number	Route
M10/950	Lomond/Dumbarton DRT **

** Contract covers multiple local authority areas

A1.5 Investing in new vehicles

Since June 2009, a vehicle purchased by SPT at a cost of £82,000 has been operating on the DRT contract serving Argyll and Bute, resulting in a saving in the cost of providing these services and improving the standard of vehicle available.

A1.6 Delivering school transport

Argyll and Bute Council manage all school contracts within their area.

A1.7 Providing bus infrastructure

SPT operates, manages and invests in bus stations and manages and maintains bus shelters and stops.

Operating Buchanan bus station

7,200 bus departures by 7 services from Buchanan bus station serve Argyll and Bute.

Operating Greenock bus station

3,100 bus departures by 1 service from Greenock bus station serve Argyll and Bute.

Maintaining bus stops

SPT currently has a ten year agency agreement with Argyll and Bute to maintain 169 bus stops until 2013. This agreement brings economies of scale in terms of contractor labour rates, work planning, quick response times and emergency call outs out-with office hours and at weekends.

Investing in bus stop upgrades

Between 2003 and 2008 SPT funded a bus stop upgrading programme. Bus stops were upgraded to enable the provision of bus stop information cases. Within Argyll and Bute, 146 stops were upgraded at a cost of £88,000.

Investing in bus shelter upgrades

2010/11 programme - 7 shelters installed, 2 shelter mains power supplies installed, 3 shelter solar power systems installed for illumination systems and real time information at a cost of £48,000.

A1.8 Providing travel information to the public**Operating a Mobile Travel Centre**

SPT's Mobile Travel Centre visits Argyll and Bute 40 times a year visiting Garelochhead, Kilcreggan, Arrochar Helensburgh.

Providing and maintaining bus stop information panels

SPT provides and maintains bus stop pole mounted information cases at 178 bus stops in Argyll and Bute. Cases are owned by SPT and inspected and cleaned at least once per year.

A1.9 Supporting Community Transport

SPT provides advice and development support to existing and new Community Transport organisations throughout the west of Scotland, including Argyll and Bute. SPT has established a Community Transport Forum to promote improved vehicle quality, support training and encourage best practice across the Community Transport sector in the west of Scotland.

A1.10 Addressing transport affordability

As administrators of the Strathclyde Joint Concessionary Travel Scheme, SPT works with its local authority partners to sustain the affordability of transport for elderly and disabled residents in the west of Scotland.

National Entitlement Card Administration for Argyll and Bute

Take up of concession passes by elderly people ⁹	22,500
Percentage of eligible population ¹⁰	85%
Take up by disabled people ⁹	2,700
Number of disabled card annual renewals from residents	880
First time applications from residents	200
Number of calls received annually from Argyll and Bute residents	2,500

⁹ Source Scottish Government Bus and Coach Statistics, 2010. Figure is for the whole of the Argyll Bute area

¹⁰ Source Scottish Government Bus and Coach Statistics, 2010 and GROS mid year population estimates for 2010. Figure is for the whole of the Argyll Bute area

Strathclyde Concessionary Travel Scheme (2008/09)¹¹

- Total value of rail and ferry travel being undertaken by residents of, or visitors to, Argyll and Bute - £1.63 million
- Annual saving to residents - £1.6 million

A1.11 Integrating transport, including transport and land-use planning

SPT is a key agency in the Local Development Plan process and prepared a detailed Technical Report on transport and land use forecasting across the Argyll and Bute area looking ahead to 2012 – 2027. This information and other SPT responses has been used to inform Argyll and Bute Council's Main Issues Report, currently out to consultation, which will directly feed into the Local Development Plan process.

SPT also engages with Argyll and Bute Council through the development management process, providing responses on planning applications which could impact on the transport network.

A1.12 Administering integrated ticketing initiatives - ZoneCard

SPT promotes and administers a range of integrated tickets covering the west of Scotland, including Zonecard, the biggest multi-modal ticketing scheme outside London.

Number of cards (i.e tickets) sold to Argyll and Bute residents	4,300
Estimated number of ZoneCard trips made	160,000
Estimated annual saving to residents of using ZoneCard ¹²	£71,000

A1.13 Planning the regional transport network

SPT has a role in reviewing the existing transport network and developing plans, as appropriate, to ensure continued effectiveness and efficiency including responding to local, regional, national and where appropriate European Union consultations which could impact on the transport network and service delivery in the west of Scotland. In 2010/11 SPT responded to more than 50 consultations ranging from High Speed Rail, West Coast Main Line Route Utilisation Strategy and the Competition Commission's Review of Local Bus Market Inquiry to Draft Core Path Plans and Main Issues reports for Strategic and Local Development Plans.

A1.14 Promoting developments on the rail network

SPT has an important role in promoting improvements to the rail network across the west of Scotland in conjunction with local authority partners, Transport Scotland, Network Rail and First ScotRail.

A1.15 Improving safety on regional roads

SPT has worked closely with ABC to target investment on regional roads to improve safety and reduce accidents, including the A814 and A818.

A1.16 Promoting "Smarter Choices" modal shift

SPT continues to provide a forum, through the SPT Sustainable Travel Group, for liaison between public and private sector organisations to support their employees in undertaking active travel. ABC and many other organisations are members of this group.

A1.17 Developing walking cycling initiatives

Encouraging active travel, including working with ABC on Helensburgh and Lomond Cycleways.

¹¹ Administered on behalf of the Strathclyde Concessionary Travel Scheme Joint Committee Approximate figures from value of rail and ferry concessions in Strathclyde region in 2008/09

¹² Saving: = (Composite Adult Single Fare - Average ZoneCard Single Fare) x Number of ZoneCard Journeys

Appendix 2 - SPT Argyll and Bute SOA

A2.1 SPT as a Community Planning Partner

Transport is critical to the delivery of the Scottish Government's National Outcomes and Argyll and Bute's Local Outcomes. SPT's investment programme and delivery of transport services contributes to nine transports related National Outcomes and seven of Argyll and Bute's sixteen Local Outcomes.

Table 1: Local Outcomes

Ref No.	Local Outcome (Local Outcomes to which SPT'S activities do not directly contribute are also listed for completeness)
Theme 1 – Vibrant Communities	
VC1	Safe supportive communities with positive culture and sense of pride in the area
VC2	Well balanced demographically with young people choosing to stay or move to the area
VC3	Vibrant local economy that is based on core attributes of the area, flexible and open to new opportunities
VC4	Well connected economically and socially
VC5	A sense of history with a view to the future
VC6	Housing that is appropriate and affordable with local people able to participate in the housing market
VC7	High quality public services and leisure / community facilities that attract people to settle in Argyll and Bute
Theme 2 – Outstanding Environment	
OE1	High quality environment that is valued, recognised and protected
OE2	The environment is respected as a valued asset that can provide sustainable opportunities for business
OE3	A high quality image and identity that is recognised and appreciated globally
OE4	An area that is accessible, yet retains its remote character
Theme 3 – Forward Looking	
FL1	Communities that are culturally rich with a desire to excel
FL2	Proactive communities where local people and organisations look for and create opportunities
FL3	Dynamic public sector with more delivery of high quality 'professional' services from Argyll and Bute
FL4	Partnership working across all sectors to coordinate developments, market Argyll and Bute and remove constraints
FL5	Communities that encourage life long learning

(Note: ABC SOA Local Outcomes reference numbers are used to link ABC to SPT activities in section 6 of this report)

Table 2: Local and National Outcomes linkages

National Outcome (Transport Related)	Argyll and Bute Local Outcome (<i>Local Outcomes to which SPT's activities do not directly contribute are also listed for completeness</i>)
We live in a Scotland that is the most attractive place for doing business in Europe	VC3, VC4, VC7, FL4, OE4
We realise our full economic potential with more and better employment opportunities for our people	VC2, VC3, VC4, VC6, VC7, FL2, FL3, FL4, FL5, OE2, OE3
We live longer, healthier lives	VC1, VC6, VC7, FL3
We have tackled the significant inequalities in Scottish society	VC1, VC4, VC6, VC7, FL3
We live our lives safe from crime, disorder and danger	VC1, VC7, OE4
We live in well-designed, sustainable places where we are able to access the amenities and services we need	VC1, VC3, VC4, VC6, VC7, FL2, FL3, FL4, FL5, OE1, OE4
We value and enjoy our built and natural environment and protect it and enhance it for future generations	VC1, VC3, VC5, VC6, VC7, FL4, OE1, OE2, OE3, OE4
We reduce the local and global environmental impact of our consumption and production	VC4, FL2, OE1, OE2
Our public services are high quality, continually improving, efficient and responsive to local people's needs	VC1, VC7, FL3, FL4



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**Argyll and Bute Community Planning
Partnership**

**Management Committee
Date: 24th August 2011**



The Argyll and Bute Renewable Alliance – Progress Report

1. SUMMARY

- 1.1** The Renewable Energy sector has the potential to fundamentally and positively transform the economy and communities of Argyll and Bute. In order to achieve this outcome the Renewable Energy Action Plan (REAP), approved by the CPP 16th June 2010, was developed from a key action in the Argyll and Bute Community Plan 2009-2013, to facilitate a co-ordinated partnership approach to renewable development in Argyll and Bute. One of the key actions identified within the REAP to facilitate this co-ordinated approach, was the establishment of the Argyll and Bute Renewable Alliance (ABRA).
- 1.2** The ABRA terms of reference, drawn up in consultation with Highlands and Islands Enterprise, were presented to the CPP Management Committee 15th December 2010 for endorsement.
- 1.3** Following this, formal invitations were distributed to all proposed members, as stated in the terms of reference. A positive response was received from all partners, and subsequently the inaugural meeting was progressed 18th March 2011, at which it was agreed to hold three meetings per annum. The second meeting was recently held 22nd June, and the final in 2011 is scheduled for 28th October. Progress reports shall be submitted following agreement of the action points from each meeting.

2. RECOMMENDATIONS

- 2.1** The Management Committee note the progress of ABRA to date, including the key topics and issues identified for discussion and the action points arising from these.

3. DETAIL

- 3.1** ABRA brings together key partners including Argyll and Bute Council, Highlands and Islands Enterprise, Scottish Government, Marine Scotland, Scottish Power Renewables, Scottish and Southern Energy, Crown Estate Commission, Scottish Natural Heritage and Skills Development Scotland. The alliance will ensure a strategic overview of renewable development and a greater awareness of all the issues relating to this development, across Argyll and Bute, and Scotland, as well as assist with

implementation of the REAP.

- 3.2** A positive response was expressed by all partners from the inaugural meeting, who strongly supported the terms of reference of the alliance, and agreed that Argyll and Bute had put its 'best foot forward' in this approach.
- 3.3** The inaugural meeting provided partners with an opportunity to highlight their own organisations activities and priorities in respect of renewable development, and the implications of these, as well as view some of the work ongoing, within Argyll and Bute. It also focused discussions on ways in which to maximise the opportunities for everyone involved, not least the communities within Argyll and Bute, and Scotland.
- 3.4** From these initial discussions partners identified a number key themes and cross-cutting issues, which will inform future priorities of the alliance.
- 3.5** The second meeting of the alliance built upon the key themes and issues identified from the inaugural meeting. The key agenda items were transmission, the work of HIE, and port and harbour infrastructure requirements – considering the future needs of the industry to support and develop offshore wind and marine renewable energy projects.
- 3.6** There was active engagement in the discussions that followed, with all partners highlighting potential barriers to the development of this sector, and ways of working more closely together to progress the actions required to address these issues.
- 3.7** Partners concluded there that is a need for more coordinated and joined up discussions, between public and private sectors, in order to; recognise collective requirements and allow alignment of investment plans, create a common understanding of needs and challenges, as well as ensuring decisions are connected at a local and national level, supporting future proofing of respective investment plans, securing synergy and VFM.
- 3.8** A number of positive actions were agreed to assist in achieving this. Partners will now consider the role of ABRA in developing a common position towards key renewable developments and issues, such as transmission and distribution, and port and harbour infrastructure requirements, outlining how ABRA intends to assist coordination of partner planning and investment. Partners will also work together to identify key priorities, which will inform the forthcoming review of the REAP, in order to produce a plan which is focused and based on collective outcomes.
- 3.9** Progress with these actions will be reviewed at the next meeting of the alliance, 28th October 2011, where the topics for discussion will be communications, socio-economic benefit, skills and coordinating

decisions for future port and harbour infrastructure requirements.

4. CONCLUSION

- 4.1** A positive response has been received by all partners from the meetings of ABRA to date. Partners have agreed that there is a need to ensure the alliance is outcome driven.
- 4.2** The actions arising will see partners work more closely to secure alignment of partner plans, objectives and future investment, in order to develop a clear understanding not only of the barriers to the delivery of our vision as outlined in the REAP, but also the best options for working in partnership to overcome these barriers at a strategic level.
- 4.3** The next ABRA progress report will be submitted to the CPP Management Committee 14th December 2011, following agreement of the action points arising from the meeting of the alliance 28th October 2011.

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Manager

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**Argyll and Bute Community Planning
Partnership**

**Management Committee
Date: August 2011**

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Social Affairs Thematic Group Update Report

1. SUMMARY

- 1.1 This report summarises the continued progress made by the Social Affairs Thematic Group.

2. RECOMMENDATIONS

- 2.1 That the Management Committee note the progress made by the Social Affairs Thematic Group.

3. DETAIL

- 3.1 At the group's most recent meeting on the 9th May 2011 a number of key issues were discussed and scrutinised including; Getting It Right for Vulnerable Young People, Argyll and Bute Strategic Community Safety Partnership, Argyll and Bute's Children, the Strategic Housing and Communities Forum and Performance Management.

In addition, a number of presentations were made on the following topics; Youth Work, child trafficking, the educational psychological service and early years interventions.

The next meeting of the SATG is 22nd August 2011.

- 3.2 A paper presented on Getting It Right for Vulnerable Young People was presented which outlined the work being undertaken to reshape services to children and young people who have particular vulnerabilities due to their emotional or mental health needs.
- 3.3 After consideration of the Argyll and Bute Strategic Community Safety Partnership highlight and exception report it was agreed that a paper on domestic violence and violence against women will be brought to the next Social Affairs thematic group meeting.
- 3.4 The group viewed a film produced by the Mid Argyll Youth Project entitled "The Gilp" which the group produced for a project they had been selected to participate in by the Scottish Parliament as part of

the Scottish Parliament's Community Partnership Programme. The film highlighted the negative media stereotypes of young people and the impact this can have on them in their local communities.

- 3.5 The group also viewed a film produced by pupils of Dunoon Grammar School and Women's Aid which aimed to raise awareness of Child Trafficking in Britain.
- 3.6 A presentation on Early Years Intervention given by Anne Paterson, Quality Improvement Manager – Early Years, outlined the Early Years Framework policy document which was published jointly by the Scottish Government and COSLA in 2008. Significant progress has been made within Argyll and Bute in relation to the National Outcomes and these are being met through the current intervention work programmes, Service Review and Implementation Plan.
- 3.7 The group also reviewed their performance scorecard within Pyramid and a revised version was considered, however further development is needed to ensure that it is equally focused on all partnerships within the group; Strathclyde Police, Health, Fire and Rescue and the Third Sector.
- 3.8 The next meeting of the Social Affairs Thematic CPP group will feature presentations from Lurette Roberts, Alcohol and Drugs Partnership Co-ordinator for Argyll and Bute, Islay High School on Curriculum for Excellence and Marlene Baillie from Strathclyde Police on crime and community safety issues.

4.0 CONCLUSION

- 4.1 Significant progress has been made since the start of the year in achieving the group's objectives and this progress will continue throughout the following year through the development of strong partnership links and increased scrutiny and development of the Social Affairs Thematic Group scorecard.

For further information contact:

Cleland Sneddon
Executive Director – Community Services
Argyll and Bute Council

Tel: 01546 604112

**Argyll and Bute Community Planning
Partnership**

**Economy Thematic Group Report
Management Committee June 8 2011**

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1. SUMMARY

1.1 The last meeting of the Economy Thematic Group took place on 25 May and this report provides a summary of issues covered. The group remains focussed on identifying and recording measures which will enable changes in the local economy to be identified and tracked or treated as appropriate.

2. ISSUES DISCUSSED

2.1. The revised scorecard format is now in place but a further request has been made to partners to provide specific measures for inclusion in future reports. Final revisions will be completed at the next meeting.

Updates from partners present illustrated progress against SOA and CPP objectives.

2.2 A presentation made by Skills Development Scotland (SDS) covering data on youth destinations, modern apprenticeships and employability led to an interesting discussion on the reasons behind some of the trends and the need to understand the economic implications. A pilot exercise by SDS and partners looking in more detail at the data and possible ways to address the underlying issues is ongoing.

2.3 The scheduled presentation on the agricultural sector and SRDP carried forward from the last meeting was not able to take place.

Next Economy Thematic Group meeting will be held on 31 August 2011

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**Argyll and Bute Community Planning
Partnership**

**Management Committee
Date: 15 June 2011**

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Title: Update Report on Environment Thematic Group

1. SUMMARY

- 1.1** This report summarises progress which the Environment Thematic Group has made in regard to developing and implementing actions in the Community Plan, and in developing a scorecard and work programme.

2. RECOMMENDATIONS

- 2.1** That the Management Committee note the progress which the Environment Thematic Group has made in progressing outcomes from the agreed action plan and scorecard for the group.

3. BACKGROUND

- 3.1** The Environment Thematic Group meets quarterly and is progressing in delivering the outcomes and actions relating to the Environment of Argyll and Bute contained in the Community Plan.
- 3.2** At the February meeting it had been agreed that officers and partners would meet with the Chair to bring forward proposals for an amended scorecard and bring this to the May 2011 meeting. At the meeting on 26 May 2011, the Group were presented with a revised scorecard, prepared on the basis of these discussions. The Group discussed the existing and proposed scorecards noting that there remained an issue regarding setting measures that were meaningful and the difficulty in extracting local figures from those collected nationally. In principle, it was agreed that the existing scorecard should remain although this should incorporate some of the elements of the proposed scorecard. It was also agreed that a further meeting between officers, partners and the Thematic Chair should take place and that they be asked to report back to the August meeting of the Thematic Group when it is anticipated that the scorecard can be finalised.
- 3.3** The meeting received an update following a Community Seminar on Invasive Non-Native Species held in January, a discussion on the Zero Waste Plan and a report on Walking Routes to Schools. The Group also received presentations from RPID, SAMS and SEPA.
- 3.4** Strategic Partnership reports were submitted by the Argyll and Bute Renewable Alliance, Kintyre Recycling Ltd, Argyll and Bute Local Biodiversity Partnership and the Argyll and Bute Local Access Forum. The reports were noted by the group.

4. CONCLUSION

- 4.1** The Environment Thematic Group continue to concentrate on their performance management role by developing and refining their Performance Scorecard.

For further information contact: Andrew Campbell, Scottish Natural Heritage

Telephone 0300 244 9361 (SNH Oban office)

Strategic Partnership Highlight & Exception Report

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Strategic Partnership (Name of Partnership you are reporting on)	Third Sector and Communities CPP Sub-group
CPP Thematic Group (i.e Economy, Environment or Social Affairs)	
CPP Outcome (please select – you can select more than one outcome) Please refer to attached table for more detail on each CPP Outcome.	<input type="checkbox"/> CPP/CP01 – competitive and successful businesses <input type="checkbox"/> CPP/CP02 – sustainable economic assets <input type="checkbox"/> CPP/CP03 – vibrant towns that are centres of economic growth <input type="checkbox"/> CPP/CP04 – promoting our cultural, social and natural heritage <input type="checkbox"/> CPP/CP05 – Utilising our environment to create employment and prosperity <input type="checkbox"/> CPP/CP06 – Protecting our unique area <input checked="" type="checkbox"/> CPP/CP07 – services are planned and delivered based on local need <input checked="" type="checkbox"/> CPP/CP08 – overall health, wellbeing, independence and social inclusion are improved <input checked="" type="checkbox"/> CPP/CP09 – people feel safe and secure <input type="checkbox"/> CPP/CP10 – our diverse culture is celebrated

<p>Activity Summary in Period (please state period you are reporting on) February 2011 – June 2011</p>	<p>The Third Sector and Communities CPP Sub-group has met twice, in February and May. It meets again on 30 August. Activities to date include:</p> <ul style="list-style-type: none"> • Chair (Cllr Rory Colville) and Vice Chair (Glenn Heritage) elected. • Partnership Agreement approved. • Partners include: Argyll and Bute Third Sector Partnership, NHS Highland, Strathclyde Police, Strathclyde Fire and Rescue, RSLs, HIE, Argyll and Bute Association of Community Councils, and Argyll and Bute Council. • The outcomes of the former partnerships (Fairer Argyll and Bute (FAB) Partnership; Demonstration Project Board; Argyll and Bute Social Economy Partnership; CPP Funding Hub; CPP Equality and Diversity Sub-group) have been considered in order to draw up a new Action Plan for the Third Sector and Communities Sub-group. Three outcomes have been agreed: <ol style="list-style-type: none"> 1. Communities are actively engaged in, and influencing, community planning 2. Third Sector and Community Councils have access to information and support, including training opportunities 3. Vulnerable individuals and groups have access to services appropriate to their needs • A draft Action Plan was considered at the May meeting, and it is hoped this can be finalised and approved at the next meeting in August 2011.
<p>Key Challenges & Actions to Address</p>	<p>The workplan for the Sub-group includes:</p> <ol style="list-style-type: none"> 1. Approval of an Action Plan that reflects all partners' contributions to the outcomes. 2. Development of a scorecard for monitoring the work of the Sub-group 3. Development of a Compact for Third Sector and CPP 4. Consideration of future funding seminars for the Third Sector 5. Showcasing of positive partnership work and community engagement at the CPP Conference, now re-scheduled to September 2011
<p>Name</p>	<p>Margaret Fyfe</p>
<p>Date</p>	<p>5 August 2011</p>

Please complete and return to:

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**Argyll and Bute Community Planning
Partnership****Management Committee
Date: 24th August 2011**argyll and bute
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Title: Update Report on Local Area Community Planning Groups

1. SUMMARY

- 1.1** This report summarises progress which Local Area Community Planning Groups are making in developing their Action Plans and associated Scorecards, and in developing effective Community Engagement mechanisms, as they progress to becoming key partnership groups for areas to plan and monitor aims and objectives for local communities.

2. RECOMMENDATIONS

- 2.1** That the Management Committee note the progress which the Local Area Community Planning Groups are making.

3. BACKGROUND

- 3.1** Local Area Community Planning Groups made generally good starts in establishing themselves, focussing on regular meeting cycles and on ensuring that all relevant partners attend meetings and events. This work is continuing, but it should be noted that there are varying degrees of success with this across the four decentralised areas.
- 3.2** Work is continuing in all areas in identifying key local strategic partnerships who need to be aligned with the LACPG, and who are frequently the deliverers of key local outcomes contained in the developing LACPG plans. This is work in progress, with initial linkages agreed and identified by the groups, and agreement made that this will be a standing item on agendas to ensure that the information shared by groups remains both current and relevant. Local key partnerships will soon be asked to submit performance information to the Local Community Planning Groups by way of Exception and Highlight reporting.
- 3.3** Groups continue to be reminded about the Consultation Diary process, and the benefits for groups and communities to make effective use of this. It remains to be seen how significant the uptake in it's use will be.
- 3.4** The Local Groups made progress at the March and May meetings with refining their Local Area Community Plans, and work is now underway to develop amended Scorecards; it is expected that these documents will be finally agreed at the September cycle of meetings.

- 3.5** Specific items considered by the local meetings in May included Fire Safety in Tenement Properties (Bute and Cowal), feedback on Third Sector Partnership Community Engagement (Mid Argyll, Kintyre and the Islands), update on CHORD (Helensburgh Lomond), and feedback on the Community Development and Engagement training which has recently been carried out.
- 3.6** Although there has been generally steady progress with the development of structures, processes and levels of understanding around the LACPG's, this has not been consistent across all four areas, and it remains the case that a significant number of concerns about the effectiveness of the groups have been expressed at the last two meeting rounds. Such concerns include lack of clarity or purpose for the groups, lack of commitment to attendance by Core Partners and key community groups, and, significantly, about duplication in some areas of existing structures which are carrying out local community planning in an effective and recognised way, and have been doing so for some considerable time. The opportunity for partners and community groups and representatives to feed such concerns into the current Self Assessment of Community Planning has been widely welcomed, and the outcome of this process should enable such concerns to be addressed, thereby ensuring improved focus and clarity of purpose for those groups who see limitations in the current arrangements. It is anticipated that the outcome of this process will be clear and available for consideration at the forthcoming Management Committee meeting, and that Local Area Community Planning Groups will be able at their September meetings to focus on these outcomes and consider how best they can develop in light of these, to take forward the challenge of working effectively towards becoming key partnership groups for areas to plan and monitor aims and objectives for local communities.

4. CONCLUSION

- 4.1** Local Area Community Planning Groups have made good progress in developing their role in Community Engagement and in beginning to identify key priorities for local service delivery across partners. Updated Action Plans and accompanying Scorecards will be considered and adopted at the September meeting cycle. Concerns being raised about the purpose and effectiveness of the groups will be progressed at the September meetings of the groups following collation and actioning of issues raised through the current process of Self Assessment of Community Planning.

For further information contact: Shirley MacLeod, Area Governance
Manager, Customer Services

Telephone 01369 707134

	2012 January	February	March	April	May	June
<u>Full Partnership</u>	25					20
Management Committee		1	21		16th	27
<u>LACGP</u>						
Helensburgh and Lomond	17	21	20	17	15	19
Bute and Cowal	10	7	6	3	8	5
MAKI	4	8	7	4	2	6
OLI	11	15	14	11	9	13
<u>Thematic Groups</u>						
Environment		23				
Economy		29				
Social Affairs		13				
CHP			7	25		27

proposed dates

confirmrd dates

possible dates

Council Elections are the first Thursday in May

July August September October November December

28

Virtual Meeting room a

22

10

12

Virtual Meeting room a

17 14 18 16 13 11

3 7 4 9 6 4

4 8 5 3 7 5

11 15 12 17 14 12

29

31

19

available on all dates

available on all dates

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